

Re: Windows XP SP3+ Can't get the system to recognize PS2 Mouse?

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2008-10/msg00171.html>

- *From:* "Shenan Stanley" <newshelper@xxxxxxxxx>
 - *Date:* Tue, 7 Oct 2008 21:05:26 -0500
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Charles W Davis wrote:

This Computer Club member's Windows XP system with SP3 and some 20 updates afterward installed.

When I was originally called on the House Call, the complaint was that the wireless mouse wouldn't work. She was right. We tried a PS2 mouse. No luck.

I now have it at home and I was successful installing the miniature USB mouse that I use with my laptop when travelling.

Any help will be appreciated...

Install the latest motherboard chipset drivers...

Ensure the PS/2 ports are not disabled in the BIOS somehow...

It is conceivable the PS/2 port is bad (if you have tried multiple devices)...

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Shenan Stanley
MS-MVP

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