

Re: Brand new laptops/pc with xp pro –64 bit

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2008-07/msg00296.html>

- *From:* "Jerry" <[Hello@xxxxxxxxxxxxxxxx](mailto>Hello@xxxxxxxxxxxxxxxx)>
 - *Date:* Sun, 13 Jul 2008 18:03:16 –0400
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"Bruce Chambers" <bchambers@xxxxxxxxxxxx> wrote in message
<news:OMaZlHR5lHA.1420@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

It's Mrs. 2 u wrote:

HELP! I recently purchased 2 new laptops and 1 pc from Dell. For some reason when they arrived they have the Windows XP Professional –64 bit operating system.

"For some reason?" The reason would most likely be that that was what was ordered.

This operating system is not conducive to our network operation using various HP printers and our virus protection. Our computer tech has suggested reinstalling the 32 bit operating system to rectify the problem so that I can have use of the software, printers, etc. Dell has accommodated my situation by sending me the 32-bit o/s software to install.

Well and good.

THIS IS MY QUESTION: When the software arrives (hopefully the US Mail will be kind and deliver tomorrow), how do I install the new o/s? I am pretty savvy when it comes to working on the computer (Externally not internally!); But I am not sure what to do when the software does arrive. I maybe jumping the gun before the software gets here and I read the instructions, but I would like to get some feedback before tomorrow so that I know what to expect. [I currently DO NOT have any programs that run off of a –64 bit o/s, this is why I want to revert back to the –32

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bit o/s.] Once I install the –32 bit o/s, I WILL log back on and tell of my experience! Thanks in advance for your replies. :)

Your computer tech won't be handling this?

Anyway, it's not particularly difficult.

Simply boot from the WinXP installation CD. You'll be offered the opportunity to delete, create, and format partitions as part of the installation process. (You may need to re–arrange the order of boot devices in the PC's BIOS to boot from the CD.)

There's a little bit more to it than that. How about having all the 32bit drivers handy for that laptop?

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