

Re: Lost welcome screen XP

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2008-06/msg00268.html>

- *From:* bradysd4 <bradysd4@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 14 Jun 2008 16:23:01 -0700
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I have the lost Welcome screen problem in XP Home. I'm running SP3. I had already lost it before that upgrade. I was hoping that SP3 would fix it. I have already tried the control panel "change how users log on" choices, the Kelly's corner fix, and the DougKnox tool. No problems with Gina were noted. I am thinking either a spyware changed the file somehow, or somehow I am in a Domain that I did not create (spyware). I have been running Spybot though, so hopefully that wasn't it. Does anybody know how to do the scannow fix for SP3, or have any idea what happened to the welcome screen? We really miss the fast user switching as we have multiple users.

Kelly's corner fix:

Go to the following link, http://www.kellys-korner-xp.com/xp_tweaks.htm, scroll to line 45, click "Restore the Welcome Screen-Gina.Dll Error" in the right column and see if that resolves the issue.

Dougknox Fix:

Fix Logon/Restore Welcome Screen:

http://www.dougknox.com/xp/scripts_desc/fix_xp_logon.htm

This should reset the default GINA in registry. To set it manually, see

"Michael Solomon (MS-MVP Windows Shell/Us" wrote:

The file name you posted is not a Windows file. Make sure you have the latest updates for your antivirus software and run a scan of your system. Also check for any malware that might be the source of the issue, download, install and run Ad Aware:
www.lavasoftusa.com.

Additionally, you might want to check the following Knowledge Base Article as whatever is going on may have made a change the applies as in this article:
<http://support.microsoft.com/?kbid=315347>

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Michael Solomon MS-MVP
Windows Shell/User
Backup is a PC User's Best Friend
DTS-L.Org: <http://www.dts-l.org/>

"Aitionn" <Aitionn@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:F0482838-9A4C-462B-9EBE-FFAC025A2591@xxxxxxxxxxxxxxxxxxxx

I have just installed SP2.

When i boot up I now get the old classic logon and password request
instead
of the welcome screen.

I have gone to the Control Panal – then to the useraccounts. When i click
"change the way users log on" I get an error message telling me that a
recently installed program has disabled fast change and welcome screen and
advises me to uninstall the program It also tells me that the program may
be
identified by the following file C:\Windows\system32\BCMlogon.dll

I am unsure what to do from here. I have uninstalled and then reinstalled
SP2 but nothing has changed

Any advice please

Aitionn