

## Re: Windows Backup File: can't read

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2007-11/msg00704.html>

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- *From:* "Poprivet`" <[poprivet@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:poprivet@xxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 26 Nov 2007 13:33:01 -0500
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pdxrain wrote:

Last year, I installed ntdbackup from my Windows XP Home CD and backed up the entire drive and system data on my new Dell X1. I recently had to wipe my system and reinstall XP Home; I also installed ntdbackup. My laptop now thinks the DVD holding my 3GB backup file is an empty disk. Even more bizarre: another laptop running XP Pro "sees" the backup file, while a desktop running XP Pro does not: it also sees a "blank" disc. Thanks for any help/advice you can provide.

It sounds like you forgot to completely close the DVD for reading on all other players. It will only be readable on systems that have the same application that created the DVD or that can at least read that UDF format. So, it's not the machines as much as it is what created the DVD. Assuming the one machine that can read it has a writer, use that CD to create another DVD that contains your backup, and then be sure to properly Close the DVD afterwards; then it should be readable anywhere. BEFORE doing ANYTHING though, use that computer to copy the backup file to the hard drive so you have a copy of it for safekeeping, just in case ... .

Actually, if it's readable, it might just be a case of using that computer to "Close" the DVD so it can not be written to again. BEFORE YOU DO THAT THOUGH, copy the file onto the hard drive first, so you have a copy of it handy in case your DVD becomes trashed.

HTH

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