

Re: Forgetting password!

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Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2007-11/msg00428.html>

- *From:* "Xandros" <arron.neus*remove*@gmailcom>
 - *Date:* Fri, 16 Nov 2007 14:47:22 -0600
-

re-read the thread. They have logged onto Safemode.

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Xandros

"Unknown" <unknown@xxxxxxxxxxx> wrote in message
[news:ngn%i.8261\\$3Z2.4113@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:ngn%i.8261$3Z2.4113@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

How do you get to control panel if you can't log on?
"Xandros" <arron.neus*remove*@gmailcom> wrote in message
news:eyhw10IKIHA.1208@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

look in Control Panel->User Accounts

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Xandros

<shempmcgurk@xxxxxxxxxxx> wrote in message
news:f0feffe-08d0-4e4f-86cf-0ffb3003a0@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

On Nov 16, 11:37 am, Malke
<notrea...@xxxxxxxxxxxxxxxx> wrote:

shempmcg...@xxxxxxxxxxx wrote:

I just got a desperate call
from a senior citizen...a
snowbird that
just arrived in Florida,
turned on her computer, and
discovered that,
when prompted by
Windows, she had to enter a
password which she has

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forgotten.

What are her options in lieu
of remembering it?

If you have forgotten your password, if you have another user account with administrative privileges you can log into that account and change your original user account's password from the User Accounts applet in Control Panel. If you don't have another account like this set up or don't have the password to it, you'll need to log into the built-in Administrator account. In XP Home, boot the computer into Safe Mode. Do this by repeatedly tapping the F8 key as the computer is starting up. This will get you to the right menu. Navigate using your Up arrow key; the mouse will not work here. Once in Safe Mode, you will see the normally hidden Administrator account. The default password is a blank.

We did everything okay up to getting into safe mode (I am going over the instructions by phone with my friend who is sitting at her computer doing all this).

Once in safe mode, however, we weren't able to find anything called "Administrator account", so we got lost at this point.

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In XP Pro, you do not need to go into Safe Mode. At the Welcome Screen, do Ctrl–Alt–Del twice to get the classic Windows logon box. Type in "Administrator" and whatever password you assigned when you set up Windows.

If you reset the built–in Administrator account's password in Home or have Pro and don't remember the password, use NTPasswd to change the built–in Administrator account's password to a blank.

<http://home.eunet.no/~pnordahl/ntpasswd/>

Then go to the User Accounts applet in Control Panel and set passwords that you will remember and make other desired changes. **WRITE THE PASSWORDS DOWN AND PUT THEM SOMEWHERE YOU WON'T LOSE THEM.**

Malke

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Elephant Boy

Computerswww.elephantboycomputers.com

"Don't Panic!"

MS–MVP Windows – Shell/User