

Re: Laptop is very slow, any tool to fix this slow problem?

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Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2007-07/msg00286.html>

- *From:* Malke <notreally@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 08 Jul 2007 14:44:50 -0700
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GS wrote:

I have a XP Laptop, it takes lot of time to open internet (sometimes no response at all), I can see some processes occupies 80% of the CPU time, if I end that task, then it is little faster, any tools to fix this slow problem, appreciated.

also I can see lot of internet explorer windows open automatically (online poker), sometimes somany windiows (30 to 40), any solution to fix this problem also. thanks.

GS.

It sounds very much like your computer is heavily infested with malware. Go through these general malware removal steps systematically – http://www.elephantboycomputers.com/page2.html#Removing_Malware

Include scanning with David Lipman's Multi_AV and follow instructions to do all scans in Safe Mode.

<http://www.elephantboycomputers.com/page2.html#Multi-AV> – instructions

http://pcdid.com/Multi_AV.htm – download

When all else fails, run HijackThis and post your log in one of the specialty forums listed at the link above (not here, please).

Standard caveat: If the procedures look too complex – and there is no shame in admitting this isn't your cup of tea – take the machine to a professional computer repair shop (not your local version of BigStoreUSA). Please be aware that not all local shops are skilled at removing malware and even if they are, your computer may be so infested that Windows will need to be clean-installed. Have all your data backed up before you take the machine into a shop.

Malke

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Elephant Boy Computers
www.elephantboycomputers.com

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"Don't Panic!"

MS-MVP Windows – Shell/User

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