

Re: browser hangs periodically.

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Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2007-07/msg00240.html>

- *From:* "test" <lakshmij@xxxxxxxxxxxx>
 - *Date:* Sat, 7 Jul 2007 15:46:38 -0700
-

Hi JS,

Thank you for the response. Yes I have downloaded ,installed and ran the application and did what ever you have suggested.

I tried to use the browser again and observed the process explorer cpu % time. What I found then is, System process 25%, firefox process 25% and system idle process 50%.

However none of the process under the System process node is having any cpu %. So I am not able to figure out which process is taking up the cpu time and causing the computer to slow down.

Please advise what I need to do now. Eagerly awaiting your response.

Thanks.

"JS" <@> wrote in message news:enFCqrEwHHA.736@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

You need to find the specific system process that's taking all (there are lot of sub-processes tied to the 'System' process) the resources.

To do this try Process Explorer:

<http://www.microsoft.com/technet/sysinternals/SystemInformation/ProcessExplorer.msp>

Once you have Process Explorer installed and running:

In the taskbar select View and check 'Show Process Tree' and 'Show Lower Pane' options.

(This will provide some of the detailed info you need)

Next click on the CPU column to sort processes by %CPU usage.

Then click on and expand the 'System' or 'Explorer' process to expand and identify the specific sub-process that's using most or all the resources.

Next click on the sub-process or process listed under the System Process that's using most or all the CPU %,

once it's highlighted, right click and from the options listed select:

Search Online

This should display what out there on the web about that process.

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Note: some entries like Explorer, System process (as explained above) and svchost entries may need to be expanded to show the detail, (sub

processes),

in this case click on the + located to the left of the entry.

JS

"test" <jlnarayana@xxxxxxxxxxx> wrote in message
news:R-CdndUUP8uRaBPbnZ2dnUVZ_uGknZ2d@xxxxxxxxxxxxxxxx

Hi,

I am having Gateway computer with Windows XP OS. I will mostly use
mozilla

browser, but this is occurring even for Internet explorer. Actually
whenever

I
use the browser after I use for 5 seconds it hangs for 3 secs and then
comes
alive. This happens every few seconds periodically. So I went into the
task
manager and saw what is process that is causing this. I noticed

that, when

ever browser hangs, the System process (not system idle process) is
taking

up
cpu by 40% and hence the browser hangs.
This is so frustrating that I am not able to do daily regular work
properly.
If some one can help in this regard that would be really nice.

Thanks.

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