

Re: SAFE MODE

Source:

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These instructions assume that you are using the traditional Windows logon panel, the one asking for you to type in your userid, password, and not the Welcome screen where you click on your userid. I agree that Windows should offer instructions for both modes. It appears that you are using the Welcome screen. Here is how you get to Safe Mode. (I'm doing this from memory. Currently I'm on a traditional style box.)

- 1) Click Start > Shut Down.
- 2) You should see the dialog with the options: Stand-by, Shut down, and Restart. Select Restart.
- 3) After Windows shuts down, your computer will restart. As soon as it gets past the POST messages, start repeatedly pressing F8.
- 4) The logon options list should be displayed. Select the desired Safe Mode option and press Enter.

I repeat that I'm doing this from memory. It should be fairly close to these steps.

Brian

"Donnie Darko" <rharaburda@xxxxxxxxxxxxxxxx> wrote in message news:eMQhKtegHHA.4032@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

I have XP home edition. How can I boot up in safe mode? The so called 'Help and Support' has nothing but garbage (see below) in regard to this which is quite surprising. In the first place when you click on Start, there is no 'Shut Down' option. And if there was, by clicking on shutdown, there is no additional drop down menu – the PC simply shuts down!

CAN SOMEONE PLEASE HELP?

THANKS

To start the computer in safe mode

- 1.. You should print these instructions before continuing. They

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- will not be available after you shut your computer down in step 2.
- 2.. Click Start, click Shut Down, and then, in the drop–down list, click Shut down.
 - 3.. In the Shut Down Windows dialog box, click Restart, and then click OK.
 - 4.. When you see the message Please select the operating system to start, press F8.
 - 5.. Use the arrow keys to highlight the appropriate safe mode option, and then press ENTER.
 - 6.. If you have a dual–boot or multiple–boot system, choose the installation that you need to access using the arrow keys, and then press ENTER.