

Re: xp updates not working

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2007-04/msg00467.html>

- *From:* MORLICH07 <MORLICH07@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 11 Apr 2007 10:54:01 -0700
-

sorry I forgot to add that. I have Kaspersky anti-virus personal, but not sure if this provides me with a firewall however I have the windows firewall on. I am currently doing a scan now and I scan every week. I did have some sort of virus a few months back but i destroyed it within the anti-virus software which actually launched itself when I was infected.

All my anti-virus software is up to date and I get regular downloads, but I did have a problem a few months back as well with the anti-virus software not downloading properly but managed to fix that with the help of the forum.

"Phil Weldon" wrote:

'MORLICH07' wrote, in part:

| I have tried to provide more information on my problem but the only thing I

| have come up with is a file svchost.exe1232. This file is shown in my process

| explorer as being the file slowing my laptop down. When I switch microsoft
| downloads on, this file starts using 98.46% of my processing power, which
| crashes the laptop eventually. I run sp2 service pack, windows Xp home
| edition.

'svchost.exe' is a generic host process and part of the operating system. Usually several 'svchost' processes are running. The '1232' is not part of the name of the process, but the 'Process Identification Number' (a PID is assigned to each process.) Left click on the instance of 'svchost.exe' to display the '.dll's being hosted.

However, if an instance of 'svchost.exe' is NOT operating from the correct location (\system32\ in the windows directory it is not legitimate, and indicates malware at work.

And your virus and other malware protection is? Is it up to date? Make it easy to help you. Include more information like the results of any scans for malware.

Re: xp updates not working

Phil Weldon

"MORLICH07" <MORLICH07@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:9748E603-08FA-4074-BA75-178898CC6557@xxxxxxxxxxxxxxxxxxxx

| Hi,

|

| I have tried to provide more information on my problem but the only thing

I

| have come up with is a file svchost.exe1232. This file is shown in my
process

| explorer as being the file slowing my laptop down. When I switch microsoft
| downloads on, this file starts using 98.46% of my processing power, which
| crashes the laptop eventually. I run sp2 service pack, windows Xp home
| edition.

|

| However I am not sure if this file or process is to do with automatic
| downloads, but seems to only occur when I switch automatic downloads on.

|

| "Phil Weldon" wrote:

|

| > 'MORLICH07' wrote:

| > | The updates I am referring to are the Windows Xp Home updates. I don't
get

| > | any error messages.I go to control panel> security center > microsoft
| > updates

| > | to switch the automatic updates off and my laptop is back to normal.

| > |

| > | I also know that the Microsoft updates are the problem because I can
see

| > it

| > | on my process explorer.

| > |

| > | I am not a computer expert so what I am trying to say may come across
| > | confusing, so apologies for this.

| > _____

| >

| > Perhaps what you should do is actually INSTALL the updates. Just
guessing,

| > since you haven't provided much information, but downloading but
failing to

| > install the updates could be part of the problem. Also, since you are
not

| > installing the updates, most of which patch security vulnerabilities,
you

| > could also have an infected system. And you haven't mentioned using any

| > protection against viruses and other malware. Why don't you post such

| > information, along with the lines from 'Process Explorer' that you feel

| > indicate that Windows updates are the problem. If you are "not a
computer

| > expert so what I am trying to say may come across confusing", then the

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|> 'Process Explorer' report may be difficult to interpret.
|>
|>
|> Phil Weldon
|>
|> "MORLICH07" <MORLICH07@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
|> news:A06B993F-3A1B-4CE4-BD69-7DBA06004E1A@xxxxxxxxxxxxxxxxxxxx
|> | Thank you for your reply,
|>
|> | The updates I am referring to are the Windows Xp Home updates. I don't
get
|> | any error messages.I go to control panel> security center > microsoft
|> updates
|> | to switch the automatic updates off and my laptop is back to normal.
|> |
|> | I also know that the Microsoft updates are the problem because I can
see
|> it
|> | on my process explorer.
|> |
|> | I am not a computer expert so what I am trying to say may come across
|> | confusing, so apologies for this.
|>
|> |
|> | "Ken Blake, MVP" wrote:
|> |
|> |> MORLICH07 wrote:
|> |>
|> |> > My updates are slowing my laptop down evrey time I switch it on,
|> |>
|> |>
|> |> What does that mean? What updates? How do you know that updates are
the
|> |> cause of your problem?
|> |>
|> |>
|> |> > does
|> |> > anyone know how I can fix this problem. I don't get error
messages,
|> |> > it just uses all my system resources indeffinetly until my laptop
|> |> > crashes.
|> |>
|> |>
|> |> What do you mean by "system resources"? What numbers are you seeing
and
|> |> where are you seeing them?
|> |>
|> |> --
|> |> Ken Blake – Microsoft MVP Windows: Shell/User
|> |> Please reply to the newsgroup
|> |>

Re: xp updates not working

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