

# Re: Confused / Copy Mail Files to Backup Folder

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2007-02/msg00216.html>

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  - *Date:* Sun, 4 Feb 2007 13:17:59 -0700
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kb27067 does not exist. MS KB articles have six (6) numbers. You left one out.

I found it.

How to back up and recover Outlook Express data

<http://support.microsoft.com/kb/270670>

Open Outlook Express.

Click Tools, then click Options.

Click the Maintenance tab, then click the Store Folder button.

Hit your Tab key on the keyboard twice, until the text is highlighted.

Then hit Ctrl + C to copy the text.

The text has to be highlighted before you can copy it.

It will be something like this...

C:\Documents and Settings\Your Name\Local Settings\Application Data\Identities\{Long letters and numbers}\Microsoft\Outlook Express

Nothing will happen to show that you have copied anything.

Open notepad and hit Ctrl + V to paste what you copied as a double check.

Actual instructions from <http://support.microsoft.com/kb/270670>

Copy Mail Files to a Backup Folder

To make a backup copy of your Outlook Express e-mail message files:

1. On the Tools menu, click Options.
2. On the Maintenance tab, click Store Folder.
3. Select the folder location, and then press CTRL+C to copy the location.
4. Click Cancel, and then click Cancel again to close the dialog box.
5. Click Start, and then click Run.
6. In the Open box, press CTRL+V, and then click OK.
7. On the Edit menu, click Select All.
8. On the Edit menu, click Copy, and then close the window.
9. Right-click any empty space on your desktop, click New, and then click Folder.

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10. Type mail backup for the folder name, and then press ENTER.
11. Double-click the Mail Backup folder to open it.
12. On the Edit menu, click Paste.
13. Close the Mail Backup window.

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Hope this helps. Let us know.

Wes  
MS-MVP Windows Shell/User

In [news:e3wYGLISHHA.1180@xxxxxxxxxxxxxxxxxxxxxx](mailto:news:e3wYGLISHHA.1180@xxxxxxxxxxxxxxxxxxxxxx),  
John R <tooh@xxxxxxx> hunted and pecked:

With XP HE and following kb27067 I am confused. The third step is "Select the folder location and then press CTRL+C to copy the location. I do this by scrolling over the file location dialog box and with the release of CTRL+C there is a flash of a circle. Does this indicate the Store Folder location has been copied correctly? Step 4 : click cancel and then click cancel again to close the dialog box. Step 5 : click start then click Run. Step 6: In the Open box press CTRL+V, and then click OK. With the press CTRL+V action a location different from the one saved appears. Entering the saved location from the keyboard and clicking OK causes the Search Results screen to appear. Step 7 : On the Edit Menu, click Select All. I never get to Step 7. Is there a way to clear the location or set a default location and start all over?