

Re: I have lost desktop icons and cannot right click

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2007-01/msg00804.html>

- *From:* "buffalo" <jbleaux@xxxxxxxxxx>
 - *Date:* Tue, 16 Jan 2007 04:25:43 GMT
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Thanks yet again, Sharon F.

It is my small home network. I've tried various resident virus/malware software.

Correction about Control Panel. It IS working if I click it from taskmanager/files/new.....control panel. All of what I have tried from withing c.p. seems to work, as well.

I will try your suggestion of creating a new user account and report back here what occurs.

Thanks

"Sharon F" <sharonfDEL@xxxxxxxxxxxx> wrote in message <news:eJyoBCSOHHA.4484@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

On Mon, 15 Jan 2007 01:16:16 GMT, buffalo wrote:

Thank you, Sharon but when I click on taskbar and start menu icon in control panel, nothing happens. I right clicked it and said 'open' – still nothing.

Is this PC a personal PC – stand alone or on a home small network? Or is it a member of a domain? The reason I ask is that domain administrators sometimes block control panel items and other abilities of regular users. If on a domain, check with the domain administrator (or the IT department at work) to see if this is the case. If you have a valid reason for needing a feature re-instated, they are usually pretty agreeable.

Re: I have lost desktop icons and cannot right click

If this is a personal PC --- you have missing desktop items, a lack of right click and a broken control panel. The list is growing. Anything else not working right on this system? It's beginning to sound like it may be suffering from a malware intrusion.

Check the system as thoroughly as you can. Use up to date programs and up to date "definitions" for each of them. Both antivirus and anti-spyware programs should be used for this check. MVP Malke Routh has a nice page that goes over the needed steps in more detail:

http://www.elephantboycomputers.com/page2.html#Removing_Malware

Another thing you might try: Create a new user account (must be logged on as a member of the administrator group to create accounts). Log on to the newly created account to see if the problem persists. The goal here is to find out if the problem is limited to one user account or if it is a system wide problem. If limited to one account, consider moving your data from the damaged account over to the new account. Once all important data is moved, delete the "broken" account.

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Sharon F
MS-MVP ~ Windows Shell/User