

Re: Boot problems

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2006-12/msg00495.html>

- *From:* "Gerry Cornell" <gcjc@xxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 6 Dec 2006 13:15:07 -0000
-

RB

Are you saying that the problematic is in Safe Mode rather than Normal Mode?

Can you post a copy of the Report listing the drivers?

Are there any yellow question marks in Device Manager? Right click on the My Computer icon on your Desktop and select Properties. Hardware, Device Manager. If yes what is the Device Error code?

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Hope this helps.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

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"RB" <RB@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:091F5026-4218-4750-B494-4295F18AFBD4@xxxxxxxxxxxxxxxxxxxx>

The startup process does not seem to have proceeded sufficiently to generate an event.

Here is what I have in the system log, none of the other logs appear to have

anything relevant:

Type of Event: Information

Origin of Event: EventLog

????????? ?????: None

Event ID: 6009

Date: 06/12/2006

Re: Boot problems

Time: 08:39:04

User: N/A

Computer: BARUCH-1

??????:

Microsoft (R) Windows (R) 5.01. 2600 Service Pack 2 Uniprocessor Free.??

For further information see the help and support center:

<http://go.microsoft.com/fwlink/events.asp>.

Succeeding entries relate to services that couldn't start in safe mode.

Thanks.

"Gerry Cornell" wrote:

For a single problematic boot please check Event Viewer for Warning / Error Reports in the System and Application logs and post copies.

You can access Event Viewer by selecting Start, Administrative Tools, and Event Viewer. When researching the meaning of the error, information regarding Event ID, Source and Description are important.

HOW TO: View and Manage Event Logs in Event Viewer in Windows XP
<http://support.microsoft.com/default.aspx?scid=kb:en-us:308427&sd=tech>

A tip for posting copies of Error Reports! Run Event Viewer and double click on the error you want to copy. In the window, which appears is a button resembling two pages. Double click the button and close Event Viewer. Now start your message (email) and do a paste into the body of the message. This will paste the info from the Event Viewer Error Report complete with links into the message. Make sure this is the first paste after exiting from Event Viewer.

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Hope this helps.

Gerry

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Re: Boot problems

"RB" <RB@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:69E37143-F28F-46C3-B4D0-42F87C35E59A@xxxxxxxxxxxxxxxxxxxx

My system is XP-SP2-Home. Security programs running include Windows Defender, AVG-Free AV, AVG-Free Antispyware, Comodo firewall, Mailwasher free, Winpatrol and Spyware Guard., Lately I have been having a problem with booting that after the XP logo the screen goes blank and nothing happens necessitating a hard reset. Then I get the startup menu. Selecting "last good configuration" sometimes helps but usually not. If I enter safe mode, log on to my account and then perform restart I then get into the entry screen normally. However this whole process takes too much time and clearly something is wrong. I performed routine maintenance o cleaning up temp files and cleaning the registry (CCleaner), but hat didn't improve matters. I would appreciate any suggestions.