

Re: Microsoft deliberately destroyed 10 hours of work

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Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2006-09/msg01308.html>

- *From:* "Pop`" <nodoby@xxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 26 Sep 2006 12:52:40 -0400
-

Richard Urban wrote:

Really?

I have automatic updates set to on. Over the past year I have received all of them. Yet I always had the message that a reboot was necessary to complete the update.

I would certainly like to run into the incident you describe so I can research it.

"Tom Willett" <tompepper@xxxxxxxxxxxxx> wrote in message <news:e0259fL4GHA.2420@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Richard: We have several computers with Automatic Update, and many times we come in and there is a message stating that certain updates required a reboot, and that AU had done the reboot.

Tom

"Richard Urban" <richardurbanREMOVETHIS@xxxxxxxxxxxxx> wrote in message <news:OTdmvSL4GHA.2228@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

If you were totally up-to-date on your patches prior to this incident, it wasn't Microsoft.

They have not issued any new patches since September 12. And, I have never seen a Microsoft patch that has rebooted a computer automatically. That would just be foolish.

—

Regards,

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Richard Urban
Microsoft MVP Windows Shell/User
(For email, remove the obvious from my address)

Quote from George Ankner:
If you knew as much as you think you know,
You would realize that you don't know what you thought you
knew!

"Lorne" <Lorne_Anderson@xxxxxxxxxxxx> wrote in
message
news:uSa0WOL4GHA.324@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Early this morning I set my laptop going on
a 10 hour job that
manipulates large video files.

I have just checked it thinking it was about
to finish and found a
message, I presume from Microsoft, saying
that an update had
automatically restarted the computer. How
can Microsoft be so
stupid as to write software that restarts a
computer without user
permission when it is in the middle of
running a program?

The result is I have to redo 10 hours of work
(the program can't
restart and use the partially processed files I
had on the disk,
so I had to delete everything and start from
scratch). This is
totally unnecessary, completely stupid, and
completely insensitive
to users. Surely it is simple to write code that
asks if it is OK
to restart and to wait for a user response
before doing anything. If
there is something about this update that
needs an immediate
restart then there should be a warning
BEFORE it is installed so
it does not get installed until the user has
said OK and knows
that a restart will follow. How do I make
sure this message gets to

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somebody at Microsoft who
should care about their customers and can do
something to prevent
this stupidity being repeated?

It's possible to set it for forced reboot after installs of updates.

Pop`

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