

Re: Windows XP recovery legal question

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2006-04/msg01402.html>

- *From:* Bruce Chambers <bchambers@xxxxxxxxxxxxx>
 - *Date:* Sat, 22 Apr 2006 09:12:06 -0600
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Stan Brown wrote:

Fri, 21 Apr 2006 06:11:03 -0700 from stan <stan@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>:

I have a client that has a Dell PC and they will not send him the CDs so I told him that he would have to purchase a copy of Windows XP. Needless to say he was very upset with me.

He's blaming the wrong party. He should be upset with Dell, for saving a few cents by not providing a Windows install disk with the computer.

Not to mention that he should have asked about recovery methods and installation media included *before* making the purchasing decision. So he also has himself to blame.

I certainly don't approve of an OEM's not including an installation CD, but until consumer "vote with their wallets" and purchase from *only* those manufacturers who do provide the CDs, this deplorable practice will not only continue, it will spread.

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Bruce Chambers

Help us help you:

<http://dts-1.org/goodpost.htm>

<http://www.catb.org/~esr/faqs/smart-questions.html>

They that can give up essential liberty to obtain a little temporary safety deserve neither liberty nor safety.
-Benjamin Franklin

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