

# Re: Program Files

---

*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2006-04/msg01166.html>

---

- *From:* Smithy <[Smithy@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Smithy@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 18 Apr 2006 10:21:02 -0700
- 

I shall try what you say as that sounds a distinct possibility. Thanks.

Smithy

"Danny Sanders" wrote:

It may be that the profile is bad.

The user name that you use to log into the PC (that has problems opening the program files) has a corresponding folder (profile) under documents and settings.

Log in as admin and rename the folder under documents and settings that corresponds to the user account with the problem to something like usernameold.

Then log in again as that same username and a new profile will be created. Test the function of opening program files and opening applications. If it works as expected you can log in as admin and copy the contents of the desktop folder in usernameold, to the desktop folder in the \*new\* profile.

Do the same for my documents, favorites, and cookies if you want.

If creating a new profile does not solve your problem you can log in as admin, delete the \*new\* profile and rename usernameold back to username and you will be right back where you started.

hth  
DDS W 2k MVP MCSE

"Smithy" <[Smithy@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Smithy@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:A1E610B9-D0C2-4DA2-B7A9-62227857CF4A@xxxxxxxxxxxxxxxxxxxx](mailto:news:A1E610B9-D0C2-4DA2-B7A9-62227857CF4A@xxxxxxxxxxxxxxxxxxxx)

I have WinXP Home Edition.  
In the last few weeks, whenever I try to get into the Program Files folder

## Re: Program Files

it takes anything up to 6 minutes to get the directory to come up. Then, when I try to open a particular programme, it either takes 10 mins or more to raise it or the screen hangs. It makes no difference which programme I try to open, the same thing happens.

If I go into another User Account on our computer, there is no problem whatsoever.

Can anyone tell me what the problem is and how to cure it without having to set up a completely new User Account. If this latter step is the only way I can cure things, is there a quick way of swopping everything from my present User Account to a new one. I have an awful lot of shortcuts on the desk top and of course have quite a few files in My documents etc.

I have tried Restoring to January (3 different dates) but the same problems arise.

Many thanks for any help.