

# Re: Sys restore

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2006-04/msg00204.html>

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- *From:* "Rick \"Nutcse\" Rogers" <[rick@xxxxxxx](mailto:rick@xxxxxxx)>
  - *Date:* Tue, 4 Apr 2006 05:57:21 -0400
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Hi Ken,

The restore points or the index is corrupt. This is usually not fixable without losing all existing points. It can be fixed by stopping the system restore process, clearing the contents of the system volume information folder(s), then restarting the system restore service.

What were you hoping to resolve with System Restore? Perhaps there is another way.

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Best of Luck,

Rick Rogers, aka "Nutcse" – Microsoft MVP

<http://mvp.support.microsoft.com/>

Windows help – [www.rickrogers.org](http://www.rickrogers.org)

"Ken" <[kenntudd@xxxxxxxxxxxxxxxx](mailto:kenntudd@xxxxxxxxxxxxxxxx)> wrote in message  
[news:u7GJ4s8VGHA.2952@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:u7GJ4s8VGHA.2952@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

I have tried to do a System restore and I have gone back 4 dates but it won't restore. What could be the problem? I am using XP.

Ken