

Re: viewing/importing jpegs crashes program/directory

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2006-03/msg00361.html>

- *From:* "LVTravel" <none@xxxxxxxxxxx>
 - *Date:* Tue, 7 Mar 2006 22:45:33 -0500
-

You may have a corrupted file structure causing this. To check without doing damage try this:

In Windows Explorer create a temporary file folder in the root of the C drive or another drive if you have more than one. You can name it anything you want.

Right click on the directory/folder that has the images and drag the folder name to the folder you just created. Let go of the mouse button and left click Copy. If the copy completes without error the file structure is not the problem and I don't know what is wrong with your system. You may try to use the "copied" files though to see if that solves the problem.

If there is a failure of the copy you have corruption in a file, files or folder structure. You will need to run CHKDSK in an attempt to fix the file or folder corruption. If you have another hard drive on the system (installed or USB), attempt to copy off as much data files as you can. CHKDSK can very occasionally make the drive crash completely. This can be a time consuming process since the explorer program stops copies on errors. I use the command line with XCOPY to duplicate hard drives using codes to continue on errors. This won't copy all the files but also won't stop when the errors are encountered like Windows Explorer will. This command will copy the entire drive's contents to another drive except for inuse or corrupt files. Click Start, Run, Type CMD and press enter.

Type XCOPY C:*.* D: /S /C /G /H /K and then press ENTER

where C:*.* is the source drive

where D: is the target drive

/S copies all subdirectories

/C copies even if errors are encountered

/G copies encrypted files

/H copies hidden and system files

/K copies attributes

To run, right click on the drive name in Windows Explorer. Click Properties, click the Tools tab. Click Check Now. Make sure that Automatically fix file system errors and also Scan for and attempt recovery of bad sectors is checked then click Start. If this drive is your boot

Re: viewing/importing jpegs crashes program/directory

drive, and in certain other instances, you will receive a message stating "The disk check could not be performed....." Click on Yes and reboot the computer for the check and repair to be made. Since you checked the check and repair bad sectors, this will take a long time, with larger hard drives taking more time.

"Chris Owen" <ChrisOwen@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:6B2DE4BC-6DCF-46CA-BE15-4FE1CDF44DE7@xxxxxxxxxxxxxxxxxxxx

Please help if you can, as I'm in my last few months of a 3 year university course, and this problem is affecting my ability to produce documents. Thanks!!

I have many jpegs in my directory, arranged in folders, sub-folders, etc. Some are jpegs off the internet, while many are from my Fuji Finepix digital camera. There are some picture formats (bitmaps, photoshop docs, etc) in there too, but the vast majority are jpegs, around 400KB each in size.

During the last 2-3 weeks, whenever I try to open folders that contain jpegs, the folder freezes while trying to display the thumbnails/lists, and the directory just closes. Sometimes a message comes up that ends in 'memory could not be read', or 'memory could not be written'. Sometimes it freezes so badly that I have to reboot. Either way, Windows won't let me open the folders containing the jpegs.

A similar problem happens when I try to import the jpegs from inside a program, such as Microsoft Word. When I go to Import Picture>From File, and then open a folder that contains jpegs, the program closes in an instant.

This is incredibly frustrating as it's preventing me from working. The problem never occurred until recently. Windows has suddenly developed a problem viewing/importing/handling jpegs, and possibly other picture formats.

I'm using Windows XP Pro, and have a good PC, still with 50GB free HDD space, and 1MB RAM. PC is working very well apart from this.

Any suggestions or help would be VERY gratefully received. Thanks!! Chris.

Re: viewing/importing jpegs crashes program/directory