

# Re: norton internet security 2005

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2006-01/msg01327.html>

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- *From:* "Patty" <[Patty@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Patty@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sat, 21 Jan 2006 19:46:02 -0800
- 

Yes, I have checked . Thanks

"Panda\_man" wrote:

- > Did you checked if you have malware that disables the antivirus
- > protection. These days there is a worm called Tearec.A which disables and
- > damages some AV including Symantec's Norton.
- >
- >
- > Please ,before going on with your issue ,check for ALL kind of malware using
- > Panda's free Active scan
- > <http://www.activescan.com>
- >
- >
- > Panda\_man
- > --
- > Prevention is always better than cure !
- > Panda TruPrevent – the most intelligent technology to combat unknown malware
- > <http://www.pandasoftware.com>
- > [http://free.hit.bg/fightmalware/homepage\\_en.htm](http://free.hit.bg/fightmalware/homepage_en.htm)
- >
- >
- >
- > "Patty" wrote:
- >
- >> I appreciate everyones feedback on this issue. Unfortunately good products
- >> dont last long . I never had 1 ounce of problem with norton despite what
- >> everyone says. Although I am not going to be brainwashing my pc all over a
- >> simple patch that norton could offer . I rather uninstall and go with another
- >> antivirus program. Any Idea's? Not McAfee either. Sad thing I still have
- >> another 4 more months of norton that I should be entitled to a refund.
- >>
- >> "Nepatsfan" wrote:
- >>
- >>> In CF2804F0-F674-4A04-B48D-6D5E361C9E35@xxxxxxxxxxxxxx Patty
- >>> wrote:
- >>>> Hi, I was wondering if anyone could help. I bought NIS 2005
- >>>> in May 2005.

Re: norton internet security 2005

>>>> Worked and havent had any problems with Norton in the past up  
>>>> til now. NIS  
>>>> and AntiSPam are fine but, everytime I click on antivirus I  
>>>> get this error  
>>>> code...unspecified error: res://C:/program files/norton  
>>>> internet  
>>>> security/norton antivirus/NAVUIHTM.DLL/navstats.htm:213  
>>>> error code 3031.101213  
>>>> It tells me uninstall and reinstall and I have did this 2  
>>>> times now and same  
>>>> error code. When I reinstall I run liveupdate ok restart pc  
>>>> and then do a  
>>>> full system scan comes up okay. I do a defrag then I Restart  
>>>> my pc and get  
>>>> the same error code when I click on antivirus. Im not going  
>>>> to uninstall this  
>>>> again. I was hoping maybe somebody would know right off hand  
>>>> what is causing  
>>>> this and how to fix it.  
>>>> TIA  
>>>>  
>>> Symantec Support  
>>> <http://www.symantec.com/techsupp/index.html>  
>>>  
>>> Reinstalling your Symantec program after a failed installation  
>>> or after you see error messages  
>>> <http://tinyurl.com/8cxk3>  
>>>  
>>> Here's some unsolicited advice, uninstall NIS and move on to  
>>> another antivirus and firewall program.  
>>>  
>>> Good luck  
>>>  
>>> Nepatsfan  
>>>  
>>>  
>>>  
>>>  
>>>

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• **References:**

- ◆ **[Re: norton internet security 2005](#)**  
    ◇ From: Nepatsfan
- ◆ **[Re: norton internet security 2005](#)**  
    ◇ From: Panda\_man

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