

# Re: XP Pro system restore blocked by malware

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2005-05/msg00092.html>

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- *From:* "Harry Ohrn" <[harry----@xxxxxxxxxxx](mailto:harry----@xxxxxxxxxxx)>
  - *Date:* Mon, 2 May 2005 07:20:26 -0600
- 

You're welcome and good luck.

--

Harry Ohrn MS-MVP [Shell/User]  
[www.webtree.ca/windowsxp](http://www.webtree.ca/windowsxp)

"Online Traveller" <[user@xxxxxxxx](mailto:user@xxxxxxxx)> wrote in message  
[news:SNjde.777\\$3U.197887@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:SNjde.777$3U.197887@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)  
> Thank you very much for your help, I do appreciate it :- ) I will  
> investigate those links.  
>  
> "Harry Ohrn" <[harry----@xxxxxxxxxxx](mailto:harry----@xxxxxxxxxxx)> wrote in message  
> [news:OhDvHstTFHA.2420@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:OhDvHstTFHA.2420@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)  
>> Unfortunately once System Restore points are corrupt there is no way to  
>> repair them. You may wish to visit one of the sites dedicated to removal  
> of  
>> spyware/malware and the likes. An excellent resource is found here  
>> <http://aumha.org/win5/a/parasite.htm> Jim Eshelman also has a forum which  
>> really should be helpful to you  
>> <http://aumha.net/viewforum.php?f=28&sid=af5cda8b56e8f372951fcc1c73ba5e1b>  
>>  
>> --  
>>  
>> Harry Ohrn MS-MVP [Shell/User]  
>> [www.webtree.ca/windowsxp](http://www.webtree.ca/windowsxp)  
>>  
>>  
>> "Online Traveller" <[user@xxxxxxxx](mailto:user@xxxxxxxx)> wrote in message  
>> [news:hcide.3071\\$VL3.131033@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:hcide.3071$VL3.131033@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)  
>>> Thanks for your suggestion but it didn't work. I used your method and  
>>> systematically tried every restore point I had. I went right back to  
>>> April  
>>> 1st :- )  
>>>  
>>> I keep getting Restoration Incomplete.  
>>>

Re: XP Pro system restore blocked by malware

>>> I really don't want to re-install XP as I'm so busy right now. Having  
> to  
>>> reinstall XP now and all my programs would really be a great hardship  
> for  
>>> me  
>>> at this point, but I guess that is what the virus writers do only hope  
> for  
>>> :-)  
>>>  
>>> Is there any way around this?  
>>>  
>>> Thanks a lot :-)  
>>>  
>>> PS:  
>>>  
>>> The folder causing me all this heartache is in the windows folder and  
> the  
>>> name of it is isrvs. My anti-virus program says to delete it but I  
>>> refuses  
>>> to be deleted. The two dll files that refuse to leave my life are  
>>> mfiltr.dll and clientax.dll. This is bad and very virulent stuff, it  
>>> would  
>>> appear.  
>>>  
>>>  
>>> "Harry Ohrn" <harry---@xxxxxxxxxxx> wrote in message  
>>> [news:OibLAerTFHA.2908@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:OibLAerTFHA.2908@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)  
>>>> You might be able to run System Restore before Safe Mode completely  
> loads  
>>> by  
>>>> using the following:  
>>>> 1 Re-boot your PC  
>>>> 2 As the PC is booting up keep tapping the F8 button  
>>>> 3 When the Option Menu appears on screen select the Safe Mode with  
>>>> Command  
>>>> prompt option  
>>>> 4 At the safe mode command prompt type:  
>>>> %systemroot%\System32\restore\rstrui.exe  
>>>> 5 System Restore will now open and you can choose the relevant restore  
>>> point  
>>>>  
>>>> --  
>>>>  
>>>> Harry Ohrn MS-MVP [Shell/User]  
>>>> [www.webtree.ca/windowsxp](http://www.webtree.ca/windowsxp)  
>>>>  
>>>>  
>>>> "Online Traveller" <user@xxxxxxxxxxx> wrote in message  
>>>> [news:tSdde.2876\\$VL3.81097@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:tSdde.2876$VL3.81097@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)



- ***Follow-Ups:***
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    - ◇ *From: Online Traveller*
  
- ***References:***
  - ◆ ***XP Pro system restore blocked by malware***
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    - ◇ *From: Harry Ohrn*
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