

# Windows Boot Problem

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2004-10/2787.html>

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After installing Windows XP Service Pack 2 and removing some spyware on my computer, I restarted my computer. The boot went as normal all the way to the blue screen where the Windows logo reveals your username where you can type the password or log onto Windows. The problem was that only the Windows logo popped up. I could not click on my username to log into Windows. It will not start in Safe Mode or Last Good Mode. I also have tried to use the Windows Recovery file on the Microsoft website. That would not start up the restore file using that. What else can I do? I cannot loose my hard drive information so I can't reformat or just recover my original system.