

Shutdown issues

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From: Jarrad (jamccarthy_at_yahoo.com)

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I am using XP Home Edition. I am finding difficulties in shutting down as well as logging off and switching between user profiles. If I shutdown, for example, I get a prompt/message that says "Power Meter" which seems to shutdown the 'puter but not power down/off. Moreover, I cannot switch between profiles at all, so I have to reboot instead.

Startup isn't an issue. Is there something I can do in my configuration to restore that aspect of functionality?

TIA