

microsoft.public.windowsxp.basics: Re: Download of SP2 wipes out Microsoft internet explorer

Re: Download of SP2 wipes out Microsoft internet explorer

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2004-10/0121.html>

From: Michael Solomon \(\MS-MVP Windows Shell/User\) (*user_at_#notme.com*)

Date: 10/01/04

Date: Thu, 30 Sep 2004 17:56:02 -0700

Your post pre-supposes that most such problems can be fixed on the XP side of things when in fact, the problem is usually the necessity to update drivers or applications on the user's system.

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Michael Solomon MS-MVP

Windows Shell/User

Backup is a PC User's Best Friend

DTS-L.Org: <http://www.dts-l.org/>

"Kevin" <kevincf@excite.com> wrote in message

news:ewvdhb0pEHA.1296@TK2MSFTNGP12.phx.gbl...

> NNBD!

>

> Yeah, I get that. The point of my reply to the OP is that I am amazed at

> the number of people who will still download and install something like

> SP2

> when there is so much information available that points out the possible

> problems (and the solutions to those problems, as well) in doing so.

>

> As my reply states, I have not been offered the download of SP2 by Windows

> Updates. I don't intend to install it until it has been in release for at

> least 3 to 6 months, if then. By then, there should be a whole herd of

> patches and fixes for some of the problems SP2 seems to be causing,

> especially with regard to Internet Explorer and Outlook Express.

>

> Like you, I use a good anti-virus application, a solid firewall, and I use

> several of the most popular anti-spyware and anti-adware applications. I

> keep my disk clean and tidy and I never use Peer-to-Peer software or

> anything from AOL.

>

>

> "NoNoBadDog!" <mypants_bjsledgeATpixi.com> wrote in message

> news:OKs75jqpEHA.2104@TK2MSFTNGP10.phx.gbl...

>> Kevin;

>>

>> 99.9% of the posts here are from the people who have problems. Very

> few

>> post when they are not having problems. 99% of the problems that people

> are

>> experiencing is because they do not maintain their computer properly and

> do

>> not follow the installation instructions. I have installed SP2 on 28

>> different computers of various vintages and configurations. 5 of the are

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> my
>> home computers. 23 are computers at work that I am responsible for
>> maintaining. I had one very minor problem with a NIC that was solved by
>> updating the driver for that card. Other than that, no problems. I keep
> my
>> system clean (no viruses), do regular file and disc maintenance, and I do
>> not use any P2P software or load AOL on any of said computers.
>>
>> If you had a bad experience with SP2, then it was more than likely
>> that
>> it was in large part due to your (Lack of) system maintenance skills. A
>> close friend of mine works at a regional computer repair facility, and he
>> also states that 99% of the issues he has seen with SP2 is because of
>> user
>> maintenance issues.
>>
>> Bobby
>>
>> "Kevin" <kevincf@excite.com> wrote in message
>> news:OPWqWxppEHA.3800@TK2MSFTNGP14.phx.gbl...
>> > Since yours is one of what appear to be scores, or even hundreds, of
> posts
>> > along this same subject line I have to know the answer to a question
> that
>> > has been nagging me for a couple of weeks. Why would you download and
>> > install SP2 when there has been so much news about the problems it can,
>> > and
>> > obviously, does cause? The newsgroups are now flooded with posts from
>> > frantic users, just like yourself, who are shocked at the resulting
> chaos
>> > SP2 seems to wreak on multitudes of systems.
>> >
>> > The Microsoft Windows Update website has pages of information about
>> > what
>> > to
>> > do to prepare your system for SP2. It even addresses the question of
> the
>> > relevance of SP2 to the individual user.
>> >
>> > I have seen SP2 installations go so smoothly you don't even know it has
>> > been
>> > done. Then I have also seen, and been present during, the total
> trashing
>> > of
>> > a perfectly good machine. There seems to be no rhyme or reason. I
>> > have
>> > never been offered SP2 by Windows Update, which is on automatic to
> notify
>> > me
>> > of updates available. It is configured to ask for permission to
> download
>> > and install the updates as they become available.
>> >
>> > I don't have your answer except to check this and the updates newsgroup
>> > for
>> > help. These newsgroups are going to be your best bet to getting your
>> > system
>> > back up and healthy again. This should serve as a critical lesson to
> you.
>> > A lesson hard learned but one which will further your knowledge and
>> > understanding of software, systems, and the people who make and own
> them.
```

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>> >
>> > Good luck!
>> >
>> > "Sweeney" <anonymous@discussions.microsoft.com> wrote in message
>> > news:40b201c4a698$3bffdcb0$a501280a@phx.gbl...
>> >> I downloaded Service Pack 2 and my Internet Explorer
>> >> disappeared. Anyone know why? How do I recover it? Itried
>> >> to reach MS support,Contact by email just goes to "page
>> >> not displayed."
>> >
>> >
>>
>>
>
>
```