

Re: Cannot log on XP

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2004-09/2146.html>

From: Rick \ (rick_at_mvps.org)

Date: 09/11/04

Date: Sat, 11 Sep 2004 18:29:59 -0400

Hi Bobby,

Did you run a spyware removal program lately? The userinit value may have been corrupted by the removal of blazefind. It adds wsaupdater.exe to the logon value in the system registry, sometimes appending it, sometimes replacing it. Running Adaware or other cleaners detects and removes wsaupdater.exe, but doesn't correct the registry damage. If this is the case, then you may need to load the registry hive from another installation and change it. This is the key:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Winlogon

Userinit string value should be:

C:\WINDOWS\system32\userinit.exe,

On the damaged installations it's one of these:

C:\WINDOWS\system32\wsaupdater.exe,

C:\WINDOWS\system32\userinit.exe,C:\WINDOWS\system32\wsaupdater.exe,

Another "quickie" method of resolution is to load the Recovery Console (see below), copy userinit.exe as wsaupdater.exe from the command prompt, then restart normally. Once in, go and change the registry value back to what it's supposed to be and delete the copied file.

HOW TO: Install and Use the Recovery Console in Windows XP [Q307654]
<http://support.microsoft.com/?kbid=307654>

This can also be done by using the 6 disk boot floppy set mentioned in the above article, as it loads enough of the Recovery Console so that you can copy the file. This is particularly useful if you have an OEM installation that includes only a Restore CD, or no disk at all.

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Best of Luck,
Rick Rogers, aka "Nutcuse" - Microsoft MVP
<http://mvp.support.microsoft.com/>

microsoft.public.windowsxp.basics: Re: Cannot log on XP

Associate Expert - WindowsXP Expert Zone

www.microsoft.com/windowsxp/expertzone

Windows help - www.rickrogers.org

"Bobby G" <Bobby G@discussions.microsoft.com> wrote in message
news:679E8DAD-2FF5-4541-9409-F7B689FAE400@microsoft.com...

>I am running XP Home Edition. My pc seems to boot okay and I get to the
> WELCOME screen. I have two accounts setup, one password protected and
> one
> GUEST. After entering the correct password (or not entering when
> selecting
> GUEST), I get a "loading preferences" message (which is normal and good).
> After about 2 seconds it changes to "logging off" and I am left back at
> the
> WELCOME screen. At this point my only option is to SHUT DOWN. I tried
> booting in SAFE MODE, but same thing happens when try to logon as
> ADMINSTRATOR. Any way to get around the WELCOME screen to see what is
> wrong?
> File corrupted?
> Any help greatly appreciated.