

Re: SP2 Upgrade

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2004-08/5538.html>

From: Rick \ (rick_at_mvps.org)

Date: 08/29/04

Date: Sun, 29 Aug 2004 14:42:21 -0400

Hi Randy,

Locate the WindowsUpdate.log file under \Windows or \Winnt. Open it and scroll to the bottom. Look at the error codes and compare them against this site, or post back here:

<http://v4.windowsupdate.microsoft.com/troubleshoot/>

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Best of Luck,

Rick Rogers, aka "Nutcass" - Microsoft MVP

<http://mvp.support.microsoft.com/>

Associate Expert - WindowsXP Expert Zone

www.microsoft.com/windowsxp/expertzone

Windows help - www.rickrogers.org

"Randy" <anonymous@discussions.microsoft.com> wrote in message news:00d201c48df0\$b4a53590\$a401280a@phx.gbl...

> When I loaded IE this morning, I was taken to the Windows
> Update page. It informed me that SP2 was ready to be
> installed on my computer. I clicked Install, accepted
> EULA, and then was greeted with an error message
> informing me that the system was unable to update. I'm
> using XP Home with all prior updates installed. What
> gives?
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