

microsoft.public.windowsxp.basics: Re: Help needed –Fix toolbar; You don't need SR here.

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Source:

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Date: 08/23/04

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Subsea--

I think your problems are easily fixed.

"The main symptoms are a search button and quick launch button have appeared on the task bar and i can't get them to stop appearing." I don't know what your minor symptoms are. Here's what I'd do:

I am taking this info from an excellent site.

Troubleshooting Win XP, Tweaks and Fixes

<http://www.kellys-korner-xp.com/xp.htm>

http://www.kellys-korner-xp.com/xp_tweaks.htm

- Save Settings on Exit (Line 54 right)
- Restore taskbar to default functionality (Line 164 left)
- Restore taskbar and start menu (Line 117 Left)
- Restore taskbar grouping (Line 218 right)
- Prevent Manipulations of the Taskbar (262 Right)
- Taskbar Repair toolbar plus! (Line 298 Left)

Also for further reference:

See taskbar article here:

http://www.kellys-korner-xp.com/xp_t.htm

You may find this utility from Kelly useful:

Taskbar Repair Tool Plus!:

<http://www.kellys-korner-xp.com/taskbarplus!.htm>

System Restore/System File Checker/Repair or Upgrade Install

I'm a big advocate of a repair or upgrade install as Rod suggested when you

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get to that point, but I think you're hardly there.

<http://www.michaelstevensstech.com/XPrepairinstall.htm>

I'm glad Rod wrote it up though, because knowing about it would save a lot more people's settings and data keep them from losing their whole OS when they were not backed up optimally.

Also fortunately, most behavior in Windows that people reflexly want to blame on a virus fortunately isn't—it's just Windows being Windows. The other problem is that symptoms that a virus can cause often are mimicked by other problems.

I use a repair install when I can't boot up to Windows or someone else can't, and I can't F8 to Safe Mode and use SR, and I've tried LKG and it won't work. Something else to always consider running is System File Checker. I use it when I have a broken IE or OE that SFC cannot fix, but I think you just need to fix your toolbar here. SFC is run by putting "sfc /scannow" in the run box or at the command prompt; I like to run the /purgecache switch first. I also like to use the regedit in the third reference to point it to the hard drive service pack's install files, and then I don't have to have a CD handy with a slipstream of my current service pack. If you make a slipstream it doesn't matter.

Windows File Protection Feature

<http://support.microsoft.com/default.aspx?scid=kb:en-us:222193&Product=winxp>

Description of Windows XP System Filechecker

<http://support.microsoft.com/default.aspx?scid=kb:en-us:310747&Product=winxp>

Intro to SFC and Adapting it to the Latest Service Pack

<http://www.updatexp.com/scannow-sfc.html>

System File Checker Explained, Sort Of.....

<http://users.westelcom.com/rogersr/sfc.htm>

You haven't told us whether you are running Win XP SP RTM, SP1, or SP2 some public build. With regard to SR, SP1 was an important milestone, because it was quite unfortunate that while touting SR in Windows ME, taking it away in Win 2K and restoring System Restore to XP that before SP1 there was a "lockout" mechanism that was essentially roadblocking people from their SR points. So while it gui looked like they had system restore, physiologically or functionality wise they did not. The point here is that if you haven't updated XP to either SP1 or SP2, you should if for no other reason than to get your System Restore functional.

See:

Frequently Asked Questions About System Restore in Windows XP: What does SP1 [and SP2] do for it?

<http://www.microsoft.com/technet/prodtechnol/winxppro/plan/faqsrxp.msp>

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SR and AV

<http://support.microsoft.com/default.aspx?scid=kb;en-us;831829&Product=winxp>

hth,

Chad Harris

"Subsea.UK" <rubbishsubsea.uk@ntlworld.com> wrote in message
news:e8cV9gPiEHA.3320@TK2MSFTNGP11.phx.gbl...

Hi

My copy of windows XP home has started acting up and i think either a virus
or malware has gotten on to it.

Although i use an upto date copy of Norton AV and a malware program call A2
and nothing has been found by either.

The main symptoms are a search button and quick launch button have appeared
on the task bar and i can't get them to stop appearing.

The second is i have tried restoreing to an earlier point incase they came
in with an update or something but after going through the process and
rebooting i get the message that the system can not be restored to this
point pick another!!!

Any help would be greatly appreciated.

Rgds

Kev