

Re: Can't Remove Items From Device Manager

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2004-06/4352.html>

From: Carrie Garth (*PostInGroup_at_invalid.cyg*)

Date: 06/28/04

Date: Mon, 28 Jun 2004 10:50:13 -0500

| "tal08" <tal08@cox.net>
| wrote in message news:P8GDc.1676fd3.829@lakeread04
| I have been having a problem installing a scanner in win XP
| and I have tried doing it a few times. Now when I go into
| Device Manager and click under Image, it shows 6 yellow !
| marks. I clicked on each and tried uninstalling but i keep
| getting the same message that says it cannot be removed
| because it might be needed in the boot process. I have tried
| it in Safe Mode too and it still won't remove them.
| Is ther any way I can get rid of all these extra ! marks I
| dont need? Thanks Chris

Before trying to uninstall them through Device Manger have you tried using Add or Remove Programs in Control Panel to remove the scanner software? And then rebooting.

For more information about how to "change or remove a program" search the Windows XP Professional Help and Support Center for the words in double-quotes (with the quotes) and read the Full-text Search Match by that title.

And if that does not help you may want to try posting to:

Windows XP Hardware
AKA microsoft.public.windowsxp.hardware

The following page has links you can click to access the newsgroup with your Web browser, or with a Network News Transfer Protocol (NNTP)-based newsreader such as Outlook Express.

Windows XP Expert Zone Community Newsgroups
<http://www.microsoft.com/windowsxp/expertzone/newsgroups.mspx>