

Re: NTBACKUP on XP Fails to Restore .BKF File from CD

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2004-06/2792.html>

From: Gary Grathen (grathen_at_earthlink.net)

Date: 06/17/04

Date: Thu, 17 Jun 2004 02:52:51 GMT

Thanks, however I burned the backup directly to CD, so it appears I'm out of luck.

Gary Grathen
DeLand FL

"» mrtee «" <[hingelicker@new\\$.rr.com](mailto:hingelicker@new$.rr.com)> wrote in message
news:j94Ac.28302\$Fd.18755@twister.rdc-kc.rr.com...

I presume that you copied the .bkf file from HDD to the CD. So copy the .bkf file back to your HDD and run it from there. You might want to read this article: Windows Backup Does Not Back Up to CD-R, CD-RW, or DVD-R Devices <http://support.microsoft.com/default.aspx?scid=kb:en-us:315255> HTH

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Just my 2¢ worth

Jeff

_____in response to_____

"Gary Grathen" <GaryGrathen@discussions.microsoft.com> wrote in message
news:353E7820-1E13-432A-9B60-1AD4BA1C8CC8@microsoft.com...

| I'm getting the following error message when I try to restore a .BKF file
created on a CD with the NTBACKUP application on Windows XP Professional:

| "Unrecognized media

| The backup file contains unrecognized data and cannot be used."

| I have two different backups on two different CDs, each getting the same
| error message. The backups completed successfully with no indication of a
| problem.

| My old hard drive crashed and I lost all the data (the local computer
repair shop could not recover the files). I get the above error message when
I run the "restore files" function from the Windows XP NTBACKUP application.

| I tried to copy the .BKF file on the CD to my new hard drive and got this
error message:

| "Error copying file or folder

| Cannot copy BACKUP: Data error (cyclic redundancy check)"

| Since the NTBACKUP backups completed successfully, I made the assumption
(which was wrong, apparently), that the "restore" function would also be

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successful.

|
| If I can't restore the two backup files on these two CDs, I will lose all my data, which is a very painful prospect. If anyone has any idea on how to restore the .BKF file or how to copy it to a hard drive (getting around the CRC error), please advise.

|
Thanks much.
Gary Grathen
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