

## Re: True Image 7.0 – hpgs2wns.dll Error/Virtual Drive/Restore Questions?

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2004-06/0224.html>

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**Date:** 06/01/04

Date: Tue, 1 Jun 2004 09:43:03 -0700

I ran you suggested test at InfoQuest's request and had the following results:

- If you create an image of an NTFS partition and restore it to an existing NTFS partition, it stays NTFS.
  
- If you restore the NTFS image to an existing FAT32 partition, it says FAT32.
  
- If you restore the NTFS image to unallocated HD space, it creates a new NTFS partition.
  
- If you create an image of a FAT32 partition and restore it to an existing NTFS partition, it stays NTFS.
  
- If you restore the FAT32 image to an existing FAT32 partition, it stays FAT32.
  
- If you restore the FAT32 image to unallocated HD space, it creates a new FAT32 partition.

I only saw an option during restore to convert an existing FAT16 partition to FAT32.

"Bob Harris" <rharris270[SPAM]@hotmail.com> wrote in message news:eC3ANhkREHA.3924@TK2MSFTNGP10.phx.gbl...

- > *I have been using that same build of TrueImage with no problems, but then I*
- > *do NOT password protect my images.*
- >
- > *I suggest that you pose this question to Acronis support. They usually*
- > *respond in a few days, and if necessary will instruct you how to run some*
- > *tests for them to diagnose.*
- >

> *As for testing NTFS. Make an image of a spare NTFS partition, erase the*  
> *data on the partition or format it or copy the data somewhere else*  
> *temporarily, restore the partition, then right-click in windows*  
explorer to  
> *get the properties of the partition, which will include the file*  
system type  
> *(i.e., FAT32 or NTFS).*  
>  
> *"InfoQuest" <InfoQuest@worldnet.att.net> wrote in message*  
> *news:zv5uc.90569\$hH.1631334@bgtnsc04-news.ops.worldnet.att.net...*  
>> *Are there any Acronis True Image users that can help with the*  
following...  
>>  
>> *I am using Acronis True Image 7.0, Build 611, that is running on*  
XP. My  
>> *current image/backup is password protected and an error occurs the*  
second  
>> *time I choose a task. It is always right before going to the*  
"enter  
>> *password" panel.*  
>>  
>>> *TrueImage has encountered a problem and needs to close. We*  
are sorry  
>> *for the inconvenience.*  
>>> *If you were in the middle of something, the information you*  
were  
>> *working on might be lost.*  
>>  
>>> *AppName: trueimage.exe AppVer: 7.0.0.611 ModName:*  
hpgs2wns.dll  
>>> *ModVer: 2.6.0.161 Offset: 0000345c*  
>>  
>>> *To reproduce: have an image that is password protected. Bring up*  
Acronis  
>> *True Image and select Explore Image. Select the image, enter the*  
password,  
>> *go all the way through and then Unplug the Image or just cancel*  
out at  
> *this*  
>> *point. Now enter Explore Image again, select the image and now,*  
where the  
>> *password panel should come up, the error above comes up and the*  
program  
>> *closes.*  
>>  
>>> *When you use the Explore Image function and the drive letter has*  
been  
>> *assigned, the system thinks new hardware has been added and wants*  
you to  
>> *install the driver. Should this just be cancelled out of? Doing so*

results

> > *in a warning, but it appears to work okay.*

> >

> > *In reading the online manual for True Image, it only appeared to give a*

> > *choice of FAT16 or FAT32 when changing the file system is needed.*

I wanted

> > *to make sure that if the image was created from a drive with NTFS file*

> > *system, that restoring image to an existing or new drive will be NTFS?*

> >

> > *Thank you for any assistance!*

> >

> >

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