

## Re: Need Help with ONE update

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2004-04/4627.html>

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**From:** Rick \ (rick\_at\_mvps.org)

**Date:** 04/29/04

Date: Wed, 28 Apr 2004 21:47:28 -0400

Hi Len,

Those files won't exist until they are installed by the first visit to the update site. There is nothing special you should have to do.

--

Best of Luck,  
Rick Rogers aka "Nutcuse" MS-MVP - Windows  
Windows isn't rocket science! That's my other hobby!  
<http://mvp.support.microsoft.com/>  
Associate Expert - WinXP - Expert Zone  
[www.microsoft.com/windowsxp/expertzone](http://www.microsoft.com/windowsxp/expertzone)  
Win98 Help - [www.rickrogers.org](http://www.rickrogers.org)  
"Len Dolby" <lsdolby@ignore.ntlwor.com> wrote in message  
news:K5Xjc.243\$9H5.162@newsfe3-win.server.ntli.net...  
>I have no internet access on the ME PC (it's an HP)  
> Have completely wiped the HDD and used HP's restore disk set (2 CD's) via  
> a  
> boot disk to re-load ME and all hardware drivers (automatically)  
>  
> Successful. PC works, but CDRW drive seems to be kaput. Separate DVD  
> drive  
> works fine. For some reason they are set up (by HP installation) as drives  
> M  
> and N ( and there's no drives D .. L ).  
>  
> Your procedure - part 1 step 2 errored, probably because in step 4, there  
> are NO files IUCTL.DLL anywhere on C:  
> Nor is there a file IUENGINE.DLL ( nor a Windows Update folder, so the  
> subsequent steps cannot be done )  
>  
> No access to internet till I return the PC to its owner (I have cable  
> access  
> via a LAN card, not compatible with her dial-up modem)  
>  
> I'm just hoping that ME Update will run - any thoughts on what I should do  
> if it doesn't ? As stated, my memory of ME update engine change goes back  
> to  
> when I loaded ME upgrade over W98 on my daughter's PC - perhaps a "clean"  
> install is different ?  
> Appreciate yr thoughts - Len  
>  
>  
> "Rick "Nutcuse" Rogers" <rick@mvps.org> wrote in message  
> news:%23avhemQLEHA.1416@TK2MSFTNGP09.phx.gbl...

Re: Need Help with ONE update

## microsoft.public.windowsxp.basics: Re: Need Help with ONE update

```
>> Hi Len,
>>
>> The update engine has changed several times over the past few years. The
>> easiest way to reload it is to reload the controls. To reinstall the
> Windows
>> Update site controls, you must first remove the old controls. The
> following
>> are generic steps for all versions of Windows, so not all may apply to
> your
>> system:
>>
>> Remove Controls:
>> 1. Click on Start, then Run.
>> 2. Type in 'regsvr32 iuctl.dll /u' (without the quotes) click OK. You
> should
>> get a successful message, click OK on that as well.
>> 3. Click on Start/find/files, choose to look in C:\
>> 4. Type in the file name IUCTL.DLL and click Search Now. Delete every
>> copy
>> of this file that you find.
>> 5. Run the search again for the file IUENGINE.DLL. Again, delete every
> copy
>> of this file you find.
>>
>> Delete Windows Update files:
>> 1. Double-click on My Computer.
>> 2. Open the C drive
>> 3. Open the Program Files folder
>> 4. Open the Windows Update folder.
>> 5. Delete everything in the folder except the V4 folder.
>> 6. Next, Open the V4 folder, if it exists.
>> 7. Delete everything in the folder except the iuhist.xml file
>> 8. Close Window
>>
>> Then revisit the WindowsUpdate site and you will be prompted to reinstall
>> the V4 site controls.
>>
>> --
>> Best of Luck,
>>
>> Rick Rogers aka "Nutcass" MS-MVP - Windows
>> Windows isn't rocket science! That's my other hobby!
>> http://mvp.support.microsoft.com/
>> Associate Expert - WinXP - Expert Zone
>> www.microsoft.com/windowsxp/expertzone
>> Win98 Help - www.rickrogers.org
>>
>> "Len Dolby" <lsdolby@ignore.ntlwor.com> wrote in message
>> news:AKKjc.52$7S2.51@newsfel-win...
>> > I'm hoping some-one can help with just ONE thing
>> > Windows ME - one of its updates was a change of update engine
>> > Can anyone point me to the specific download (by name/number) of this
>> > update
>> > ?
>> >
>> > I've poste in the ME group but to date no specific answer and this is
>> > urgent
>> > am trying to fix a friends PC which needs complete reload.
>> >
>> > I know of the existence of this (and that ME updates don't work without
>> > it)
>> > from about a year ago when I fixed my daughters PC
```

