

Command Window and FTP Prompt

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I was recently instructed to connect to Symantec's FTP site using the cmd command in Windows XP Pro. I ran into a problem when I was prompted for a password. When I attempted to enter the password given by Symantec it would not respond. The cursor at the password prompt would just blink regardless of what I typed. It was if the letters and numbers function on the keyboard were turned off. The enter key did still function. I even went to a different network and it did the same.

Please help.

Ray