

Re: Screensaver has encountered a problem...

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2004-03/1311.html>

From: Michael Solomon \(\MS-MVP Windows Shell/User\) (*user_at_#notme.com*)

Date: 03/07/04

Date: Sat, 6 Mar 2004 21:16:59 -0800

Well, it's picking it up from something on your system, heck, it may even be an entry in the Registry but if you're going to go up there and look for it be sure you're well backed up including the registry; I think regmon can do it; check www.sysinternals.com.

Beyond that, you may have to format and start over to get rid of it, I just don't know where it's coming from, I'm unfamiliar with the file and can't find anything on it.

--

```
Michael Solomon MS-MVP
Windows Shell/User
Backup is a PC User's Best Friend
DTS-L.Org: http://www.dts-l.org/
"Satellite Man" <nojob@breadline.net> wrote in message
news:OsJYZp$AEHA.496@TK2MSFTNGP12.phx.gbl...
> OK Michael, I deleted the prefetch and it is back in the prefetch folder.
> I
> emptied the bin and rebooted and it is back.
>
> TIA
> DTV
> "Michael Solomon (MS-MVP Windows Shell/User)" <user@#notme.com> wrote in
> message news:OwgbOA#AEHA.3836@TK2MSFTNGP10.phx.gbl...
> You can delete the prefetch, it will rebuild on its own. I'd do it from
> Safe Mode.
>
> --
> Michael Solomon MS-MVP
> Windows Shell/User
> Backup is a PC User's Best Friend
> DTS-L.Org: http://www.dts-l.org/
>
> "Satellite Man" <nojob@breadline.net> wrote in message
> news:uxL2tc9AEHA.3176@TK2MSFTNGP10.phx.gbl...
>> The file in question (hfxc.exe-0746e6ed.pf) is located in
>> c:/windows/pchealth/prefetch. I searched my XP Pro box and no such file
>> found. So any advice on the method by which to delete this file without
>> disturbing the OS will be appreciated.
>>
>> TIA,
>> DTV
>> "Satellite Man" <nojob@breadline.net> wrote in message
>> news:eFMh5K9AEHA.3184@TK2MSFTNGP09.phx.gbl...
```

Re: Screensaver has encountered a problem...

microsoft.public.windowsxp.basics: Re: Screensaver has encountered a problem...

```
>> This box had boot issues when I began working on it. Indeed, the reason I
>> have it in the first place. I have no restore point to return to because
>> I
>> have deleted them. I did so as well to disable system restore to enable
>> me
>> to boot to Safe Mode and delete all current users and their files to
>> attempt
>> to get rid of the corruption. I achieved a good boot through a brand new
>> ADMIN. I have no CD or restore disc. Which explains my methodology.
>> System
>> Restore is now viable but the restore point is moot. I tried to restore
>> as
>> the first line of defense but discovered corruption there as well...which
>> explains my path. I guess now my question is; should I delete this file
>> in
>> Safe Mode or Command Prompt? I can't run Windows in it's current state so
>> I
>> see it as one step away from a clean install. If you have any viable
>> comments please feel free!
>>
>> TIA,
>> DTV
>> "Michael Solomon (MS-MVP Windows Shell/User)" <user@notme.com> wrote in
>> message news:e$bHW8AEHA.2576@TK2MSFTNGP11.phx.gbl...
>> That's not an XP file and a search on Google came up with nothing.
>>
>> Best I can offer short of blowing out the setup and starting over are
>> various repair options as follows:
>>
>> If this is a relatively recent issue, you might try using System Restore
>> to
>> take you back to a time when this worked properly. Start\All
>> Programs\Accessories\System Tools\System Restore. If that doesn't
>> resolve
>> it, try the information below.
>>
>>
>> The following assumes you have an actual XP CD as opposed to a restore CD
>> or
>> restore partition supplied by your PC manufacturer.
>>
>> Go to Start, type sfc /scannow in the run box and press enter. Note,
>> there
>> is a space between sfc and the forward slash. You will be asked for your
>> XP
>> CD. Be aware, upon inserting the CD the XP setup screen may appear, this
>> is
>> not a part of sfc /scannow, rather it is being invoked by autorun.
>> Simply
>> minimize the screen and allow sfc to continue.
>>
>> If the above fails to resolve the issue, try a repair install as follows:
>>
>>
>> Be sure you are well backed up in case there is a problem from which you
>> are
>> unable to recover. NOTE, while a repair install should leave your data
>> files intact, if something goes wrong during the repair install, you may
>> be
>> forced to start over and do a clean install of XP. If you don't have
>> your
```

microsoft.public.windowsxp.basics: Re: Screensaver has encountered a problem...

```
>> data backed up, you would lose your data should that eventuality occur.
>>
>>
>>
>> Boot from the CD. If your system is set to be able to boot from the CD,
>> it
>> should detect the disk and give a brief message, during the boot up, if
>> you
>> wish to boot from the CD press any key.
>>
>>
>>
>> Once you have pressed a key, setup should begin. You will see a
>> reference
>> asking if you need to load special drivers and another notice that if you
>> wish to begin the ASR (Automatic Recovery Console) depress F2. Just let
>> setup run past all of that. It will continue to load files and drivers.
>>
>>
>>
>> Then it will bring you to a screen. Eventually, you will come to a
>> screen
>> with the option to (1) setup Windows or (2) Repair Windows Installation
>> using the Recovery console.
>>
>>
>>
>> The first option, to setup Windows is the one you want and requires you
>> to
>> press enter. When asked, press F8 to accept the end user agreement.
>> Setup
>> will then search for previous versions of Windows. Upon finding your
>> version, it will ask if you wish to Repair your current installation or
>> install fresh. Press R, that will run a repair installation. From there
>> on, follow the screens.
>>
>>
>> --
>> Michael Solomon MS-MVP
>> Windows Shell/User
>> Backup is a PC User's Best Friend
>> DTS-L.Org: http://www.dts-l.org/
>>
>> "Satellite Man" <nojob@breadline.net> wrote in message
>> news:OAcqvX7AEHA.2768@tk2msftngp13.phx.gbl...
>>> I have run both Ad-Aware and Spybot S&D. No change. Maybe this info will
>>> help: (hfxc.exe Ver: 5.0.0.2 Offset: 000051ad)
>>>
>>> HTH,
>>> DTV
>>> "Michael Solomon (MS-MVP Windows Shell/User)" <user@#notme.com> wrote in
>>> message news:#h1TBULAEHA.3568@TK2MSFTNGP10.phx.gbl...
>>> I've never seen anything quite like this.
>>>
>>> Perhaps it's some sort of malware or being triggered by malware.
>>> Download,
>>> install and run Ad Aware and see if it turns up anything:
>>> www.lavasoftusa.com.
>>>
>>> --
>>> Michael Solomon MS-MVP
>>> Windows Shell/User
```

microsoft.public.windowsxp.basics: Re: Screensaver has encountered a problem...

```
>>> Backup is a PC User's Best Friend
>>> DTS-L.Org: http://www.dts-l.org/
>>>
>>> "Satellite Man" <nojob@breadline.net> wrote in message
>>> news:uAWcy80AEHA.356@TK2MSFTNGP10.phx.gbl...
>>>>I am working on a friends puter'. The first thing I do is unload the
>>>> messenger service along w/a few other network services that have no
>>>> value
>>>> to
>>>> a home user w/no network. So yes I do understand the difference between
>>>> messenger service and Instant Messenger. So now that we have that out
>>>> of
>>>> the
>>>> way...the title-bar of the pop-up does not say "Messenger Service" it
>>>> says
>>>> "Screen Saver". Originally, it gave me the option to send or not send
>>>> the
>>>> information to MS. Now, all I get is the notification that screensaver
>>>> must
>>>> close. So I click close (the dialog box). Mind you, there is no
>>>> screensaver
>>>> enabled or running. The dialog box returns...over and over and over. It
>>>> prevents some progs' from executing...like AV. I have done a boot scan
>>>> and
>>>> find nothing there. The OS works fine otherwise. It is XP Home instead
>>>> of
>>>> Pro. I have reinstalled Norton AV w/no reconciliation. When I attempt
>>>> to
>>>> open Norton AV the screensaver pop-up is executed not the program.
>>>> Safemode
>>>> is no different. Is there a different notification service that can be
>>>> disabled? One that possibly sends info to MS? Your thoughts.
>>>>
>>>> TIA,
>>>> DTV
>>>> "Michael Solomon (MS-MVP Windows Shell/User)" <user@#notme.com> wrote
>>>> in
>>>> message news:#FuG9OwAEHA.1792@TK2MSFTNGP12.phx.gbl...
>>>> Not sure if we are talking about the same thing. Windows Messenger
>>>> Service
>>>> is not Windows Messenger the Instant Messaging program. It is a
>>>> service
>>>> started by default in Windows XP that enables network admins to
>>>> communicate
>>>> with other PCs on the network. If you were talking about the Instant
>>>> Messaging module, please see the article I posted as the service and
>>>> module
>>>> are completely different.
>>>>
>>>> --
>>>> Michael Solomon MS-MVP
>>>> Windows Shell/User
>>>> Backup is a PC User's Best Friend
>>>> DTS-L.Org: http://www.dts-l.org/
>>>>
>>>> "Satellite Man" <nojob@breadline.net> wrote in message
>>>> news:e6Ll0luAEHA.2480@TK2MSFTNGP11.phx.gbl...
>>>>> WindowsMessenger was not runnjng prior to my original post.
>>>>>
>>>>> DTV
>>>>> "Michael Solomon (MS-MVP Windows Shell/User)" <user@#notme.com> wrote
>>>>> in
```

