

## Re: Xp Reload failure

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2004-03/0286.html>

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**From:** Jane (*anonymous\_at\_discussions.microsoft.com*)

**Date:** 03/02/04

Date: Tue, 2 Mar 2004 08:17:49 -0800

Thank you so much for your sympathy, as well as the information. My son was only 22 and had a brilliant career ahead of him. An 18 year old on drugs entered an exit ramp on the interstate and hit my son head-on, killing him instantly. Our family is completely devastated.

Your information is a lot of help. Thankfully, I remembered my son learned just about everything he knew about computers by asking questions in newsgroups, so here was the only place I could think of to go.

I had a feeling that she would definitely have to reformat the drive. Another question though.... since her drive is already partitioned, could I just try to reformat that partition and try to install XP on that one, or when you format, do you have to format the whole drive? Thanks again for your information. Jane

>-----Original Message-----

>Such a message indicates the setup is too corrupted for a reinstall or

>repair install. Setup simply won't go any further unless you format,

>something you can do from XP setup:

>

>Assuming your system is set to boot from the CD-ROM drive, boot with the XP

>CD in the drive. If it isn't or you are not sure, you need to enter the

>system's BIOS. When you boot the system, the first screen usually has

>instructions that if you wish to enter setup press a specific key, when you

>see that, do so. Then you will have to navigate to the boot sequence, if

>the CD-ROM drive is not first line, set it first in the boot sequence. Save

>your settings and exit with the XP CD in the drive. The

system will reboot.

>

>A few screens into the boot process, if you see the message on the boot

>screen to "Press any key in order to boot from the CD," do so.

>

>After loading drivers and files, you should be taken to a screen with

>the following:

>

>To Setup Windows XP now, press ENTER.

>To Repair a Windows XP Installation using Recovery Console press R.

>To Quit setup without installing Windows XP, press F3.

>

>In your case, press ENTER.

>

>Agree to the License agreement by pressing F8.

>

>You will then be taken to a screen with two options.

>

>To repair the selected Windows XP installation press R.

>To continue installing a fresh copy of Windows XP without repairing,

>press ESC.

>

>This will bring you to a partition map where you can delete, create and format partitions.

>Select the drive you wish to format, delete the partition, then create a new

>partition, format as desired and continue with XP installation.

>

>I am terribly sorry about the loss of your son, please accept my sympathies.

>

>--

>Michael Solomon MS-MVP

>Windows Shell/User

>Backup is a PC User's Best Friend

>DTS-L.Org: <http://www.dts-l.org/>

>

>"Jane" <anonymous@discussions.microsoft.com> wrote in message

>news:8A7B25C-E5F6-45B1-B8B1-0E12BF59FF24@microsoft.com...

>> My son was the computer person in the family. He installed XP on my

>> computer as well as other members of the family's computers. He was killed

>> *in an auto accident last year, so I have no support  
for my computer*  
>> *problems. My niece began having a problem with her Xp.*  
It would go to the  
>> *page where you can start windows in safe mode, safe  
mode with command*  
>> *prompts, or latest successful configuration. I believe  
there was one other*  
>> *thing you could select, but I just can't remember it  
right now. Anyway,*  
>> *she tried to start windows with each of those  
selections, but they just*  
>> *kept looping back to the same page and no further. I  
found the XP disc and*  
>> *she used it to try to load XP back onto the computer,*  
She went so far,  
>> *then a screen stated that she would have to reformat  
her hard drive before*  
>> *it could be installed. It said the computer was either  
full, and several*  
>> *other reasons that could cause it not to load. Is  
there anything else we*  
>> *can try before completely reformatting her drive. She  
has so much*  
>> *stuff..... and of course , not backed up. I don't  
even know how to do*  
>> *that, either. Could you help, please?*  
>  
>  
>  
>