

## Re: XP Professional installation error

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.basics/2004-02/0172.html>

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**From:** Sharon F (*sharonfDEL\_at\_ETEmvps.org*)

**Date:** 02/01/04

Date: Sun, 1 Feb 2004 14:34:37 -0600

On Sun, 1 Feb 2004 11:59:20 -0800, Rob wrote:

> *HI,*  
>  
> *Current situation is the same, have run Maxtor's utilities*  
> *on the hard drive which indicate that it is ok. Have tried*  
> *another hard drive with the same result. Have run memmory*  
> *checking utility which indicates it is ok. Have tried*  
> *installation from another CD drive. Motherboard was working*  
> *ok and all these components were only a couple of months old.*  
>  
> *Anyone have any other ideas?*  
> *Thanks*  
>  
> *Rob.....*  
>  
>>-----Original Message-----  
>>Greetings --  
>>  
>> *Problems copying files or corrupted files during*  
> *installation are*  
>>*most often caused by defective or sub-standard hardware;*  
> *in order of*  
>>*likelihood, either RAM, the hard drive, or the*  
> *motherboard. On much*  
>>*less frequent occasions, a bad CD or defective CD drive*  
> *can also cause*  
>>*this.*  
>>  
>>  
>>*Bruce Chambers*  
>>  
>>--  
>>*Help us help you:*  
>><http://dts-l.org/goodpost.htm>  
>><http://www.catb.org/~esr/faqs/smart-questions.html>  
>>

>> *You can have peace. Or you can have freedom. Don't ever  
> count on  
>> having both at once. -- RAH*  
>>  
>>  
>> *"Rob" <hyperion2557@netscape.net> wrote in message  
>> news:84fd01c3e8e9\$16f5b010\$a601280a@phx.gbl...  
>>> Hello,  
>>>  
>>> I have had to reinstall my operating system, before doing  
>>> so i have formatted my hard drive. When I now try to  
>>> install my operating system i get a cyclic redundancy  
>>> check, I386\asms data error this file could not be  
> installed.  
>>>  
>>> Can anyone suggest a way to resolve this issue.  
>>>  
>>> Thanks  
>>>  
>>> Rob  
>>  
>>  
>>.  
>>*

Rob, a cyclic redundancy error means that the signature on the packaged files is not matching up with the unpackaged results. This can be due to many factors. Since the CD has worked before and was nicely stored since its last use, you know that its content is good. That leaves a hardware problem of some sort. Could be flakey RAM, a timing problem with the CDROM drive reading the CD and the writes to the hard drive, etc.

If your CD has an option to run it from within Windows or by itself, choose the option that runs without loading Windows at all. If you are trying to run it from Windows, perhaps a program such as antivirus protection is slowing up things and causing the CRC errors.

If you continue to have problems with this, you'll need to take it up with the manufacturer's tech support. Their recovery program is not working as designed and they need to help you sort that out. If it does turn out to be a hardware problem, working with them will also get the documentation underway that will be needed for repairs that are covered by the warranty.

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Sharon F  
MS MVP - Windows XP Shell/User