

# Re: Registry, Antivirus, Shutting Down

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.accessibility/2008-04/msg00038.html>

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- *From:* "derek wilkie" <[dw010a3346@xxxxxxxxxxxxxxxxxxxx](mailto:dw010a3346@xxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 8 Apr 2008 13:38:19 +0100
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Regarding the issue with AVG, I have WindowsXP pro edition, and I had a lot of problems with this antivirus software, I basically stick with Norton, no problems with their software, maybe others have had no problems?

"Andrew E." <[eckrichco@xxxxxxx](mailto:eckrichco@xxxxxxx)> wrote in message  
<news:C3CAC097-628C-4802-A708-662FFA59432C@xxxxxxxxxxxxxxxxxxxx>

The CPU may be at 100% due to amount of running services,uninstall what isnt required.Also,CPU quality can have a factor (upgrade),also ram memory may be at min.,increase ram.

"DRJ" wrote:

I had AVG Antivirus&Antispyware on my computer. Last year when I was running the Antispyware the computer shutdown by itself? From then until now I have experienced a slow computer, occasional shutting down – both at varying rates. When it happened last year, over a month, trying to update the virus descriptions etc., eventually the computer shut down and would not start at all. I got assistance and got it into safe mode and eventually back to "just" working, and enough to do what I wanted to do, but as I said very slow and shut down of its own accord any time? Trying to work it out, just a novice by the way, it seemed to be something in the registry? I tried a couple of registry cleaners and found that the computer shut down at certain stages of it – it was like something knew it was coming and had a way of preventing being found? Recently I notice my computer being very slow, taking minutes to load things up and to switch between programs etc. I checked the Windows Task manager, which I have done over the last year to find many programs "Not Responding", and found that the CPU usage was at 100% a lot of the time.

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I  
googled it and found it might have been a registry issue which I have  
tried  
again to sort with registry cleaners/checkers etc for the past week, but  
now  
sending these questions in the hope someone can help me? I have read up  
some  
things on the discussion groups and want to make sure of what I am doing  
before doing anything with the registry? If the above descriptions  
sounds  
familiar to anyone can you please give me some advice.