

Re: PC has been "cleaned up", cannot access windows "accounts"

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Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.accessibility/2007-08/msg00027.html>

- *From:* "David B." <brooks.dj@xxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 17 Aug 2007 12:02:51 -0400
-

Do some calling around to various shops and get their labor rates, if you find one much lower than the average for your area, take it as an indication that you should probably look elsewhere, not a foolproof method, but it's a method.

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Crosspost, do not multipost http://www.blakjak.demon.co.uk/mul_crss.htm

How to ask a question <http://support.microsoft.com/kb/555375>

How to Post <http://www.dts-l.org/goodpost.htm>

"bobjane" <bobjane@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:C6B45A0C-BAC5-4246-95AF-1E9571914474@xxxxxxxxxxxxxxxxxxxxxx

Thanks so much nass, just what I needed! That'll teach me to go to a guy just because it was cheap.

Cheers

bobjane

"nass" wrote:

"bobjane" wrote:

- > We have Windows XP Professional.
- > I needed a new DVD writer, and USB point. The tech was also asked to > "clean
- > up" the PC as it's 5 years old, and needed an overhaul. He said he > would back
- > up everything. Has not got a back up disc (too many viruses "and you > were in

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- > a hurry"!!).
- > We got home, plugged in, a single user account came up – can access all
- > shared documents from there, but all access to our separate accounts >
- "bob"
- > and "jane" is denied. checking them in "properties" it appears there is
- > nothing in them.
- >
- > Spoke to tech. on phone, he says it's all there, we just need to know > how
- to
- > access.
- >
- > Am desperate – any ideas?
- >
- > Many thanks

Hi Bob,

You may be experiencing a profile corruption, try to create a new profile (as Admin) and copy the data from one of these profiles to the new and test to see if it will work.

If it did work then you know it is a profile corruption, after making sure you copied all the Data from the Old Profile to the new one, you can safely delete the old corrupted one, the same with other accounts.

How to Identify a Damaged User Profile and Create a New Profile

<http://support.microsoft.com/kb/811151>

How to copy data from a corrupted user profile to a new profile

<http://support.microsoft.com/kb/811151>

HTH.

nass

www.nasstec.co.uk