

Re: user does not have acces privileges

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.accessibility/2006-06/msg00087.html>

- *From:* Zorro <Zorro@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 29 Jun 2006 05:44:02 -0700
-

Hello!

I agree with that what you wrote and I understand that.

What I don't understand is what could be a reason of the inaccessibility of the other new files. I was concentrating on the encryption at the first file and I understand without the EFS key I won't be able to open that.

But now at the new files I should have the right EFS key in my computer.

That means there is something wrong with the ownership settings and that was the case at the original file as well (plus the missing EFS key of course).

What I'm trying to say is even if I won't encrypt the file I could lose access to it because of the ownership settings.

Am I wrong or right?

Or it is only matter if the encryption is combined with the ownership change?

The reason why I would like to find this out is, because I hate to make the same mistake twice.

Regards,

Zorro

"Ronnie Vernon MVP" wrote:

Zorro

My response was not meant to create any hard feelings. I was just trying to save you some time and frustration.

The bottom line is that, regardless of what you have recently done with the file, if you performed a Right Click / Properties / Advanced and selected Encrypt contents to secure data, then you did encrypt the file using the Windows EFS encrypting system. If you then had a problem with the system that required a reinstall and you performed this reinstall, without backing up the EFS encryption certificate, then you will not get the contents of that file back.

Ronnie Vernon

Re: user does not have acces privileges

Microsoft MVP
Windows Shell/User

"Zorro" <Zorro@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:10456C58-7736-4C40-B4D3-9E349EB4EFF0@xxxxxxxxxxxxxxxxxxxx

You are certainly very wise.

Let me tell you some news.

Because I'm not an easily giving up type, I continued playing with the file and the ownership.

So far I managed to create another 2 inaccessible files and I did not have to reinstall the windows to do that.

Unfortunately I don't know how did I manage BUT it is a certain proof there is nothing to do with encryption at this problem because the change of ownership is the reason of the inaccessibility.

The reason why I repost it here (and at Security and Administration) is very simple.

I do believe this problem is fixable and so far I did not give it up yet (nor because the information in the file but because of the challenge).

I also believe there are a lot of people reading this page who are more clued up and smarter then me.

The third reason is "you have already been told by experts", the expert can be wrong too. I'm not an expert but I find out, it is not the encryption but some administrative problem with the ownership. Of course it could be a combination of both but I don't believe that.

So I don't think it is wrong when I'm asking for a second or third opinion.

It is also possible somebody has experienced the same or similar problem and they have a solution already.

No hard feelings.

Regards,

Zorro

"Ronnie Vernon MVP" wrote:

Reposting to another newsgroup will not change your problem. You have already been told by experts that you cannot access that Word file if EFS was used to protect it and the encryption certificate was lost during the reinstall of XP.

EFS is meant to be a very strong encryption process for protecting data. If a simple reinstall of the operating system could defeat EFS, then it would not be worth much.

Re: user does not have acces privileges

Ronnie Vernon
Microsoft MVP
Windows Shell/User

"Zorro" <Zorro@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in
message
news:7CF909B0-C905-49F4-92E3-A6BF02A3341E@xxxxxxxxxxxxxxxxxxxx

Hi everyone!

I had a second thought on my case therefore
I would like to enclose it here
too.

First I put it in Windows XP General but I
think here I can hope for a
solution.

Please read through the conversation from
the bottom!

Regards,

Zorro

"Zorro" wrote:

Anyway, thanks for the help.

One more thing about being precautious.
I don't think in my situation anyone could
have thought about removing the
encryption of the file before reinstalling
Windows.

And I still think it is a combined problem
with encryption and ownership
together.

But as I said "anyway", people always learn
something new even if that new
thing can make our life bitter.

Let's hope those who read this story will
learn from my mistake and they
won t fall into the same trouble.

Regards,

Zorro

"Bob I" wrote:

Re: user does not have acces privileges

It works to secure a users data, but if precautions are not taken, the user will find out how very well it works.

You may want to read up on EFS in Windows Help for the methods for setting it up and safe usage and backup recovery.

Zorro wrote:

Well, what can I say?
I'm a bit disappointed.
This experience certainly won't encourage me to use encryption again.

"Bob I" wrote:

If you used "Windows XP encryption" (EFS) and you flushed Windows and the account credentials, that file is inaccessible. You won't get it back. That is the secure part of EFS.

Zorro wrote:

I don't know how it was encrypted.
I used the Windows XP encryption.
About the certificate I'm affraid it's gone with the previous Windows.
Can't I create a new certificate or find the old one, if someone can tell me where to look for it.

"Bob I" wrote:

Was it encrypted with EFS? If so, and you don't have the certificate, it's inaccessible.

Zorro wrote:

Hi!

As I wrote that already, I can take the ownership BUT
I can not take the special permissions and this is the problem.

Re: user does not have acces privileges

I have everything except the special permissions.

Zorro

"Bob I" wrote:

Take ownership first.

How to take ownership of a file or folder in Windows XP

<http://support.microsoft.com/kb/308421/en-us>

Zorro wrote:

Hi Brian!

Unfortunately I could not do anything with the file, not even in safe mode.

The only thing what I could do is delete it and restore it.

I think it has an encryption problem as well because I can't take that off.

And of course the special permission problem still exist.

I think we have to concentrate on the error message to be able to find out what is wrong.

Word can not open the document:
user does not have acces privileges
(D:\...\Bank details.doc)".

Regards,

Zorro

Brian A." wrote:

Boot to Safe Mode as the Administrator and see if you can get the contents out/copied/pasted into another doc.

Brian A. Sesko { MS MVP_Shell/User }
Conflicts start where information lacks.
<http://basconotw.mvps.org/>

Suggested posting do's/don'ts:
<http://www.dts-l.org/goodpost.htm>

How to ask a question:
<http://support.microsoft.com/kb/555375>

Re: user does not have acces privileges

Zorro"

<Zorro@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:4BD53D5F-7C6D-4DB8-A30F-9F3F8349C1DA@xxxxxxxxxxxxxxxxxxxx

Hi there!

I have a word doc on another hard drive(D:) with password protection.

I had to reinstall windows on the C: drive.

Since then I cannot open the word doc on my D: drive. I have a message "Word can not open the document: user does not have acces privileges (D:\...\Bank details.doc)".

I have tried to take over ownership and everything was ok except taking the special permissions over and without this I won't be able to open the file.

I know the password but I don't have a chance to type it in.

If anyone can help me on this I will appreciate so much!

Zorro