

# user does not have acces privileges

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.accessibility/2006-06/msg00078.html>

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- *From:* Zorro <[Zorro@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Zorro@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 27 Jun 2006 13:11:02 -0700
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Hi everyone!

I had a second thought on my case therefore I would like to enclose it here too.

First I put it in Windows XP General but I think here I can hope for a solution.

Please read through the conversation from the bottom!

Regards,

Zorro

"Zorro" wrote:

Anyway, thanks for the help.

One more thing about being precautious.

I don't think in my situation anyone could have thought about removing the encryption of the file before reinstalling Windows.

And I still think it is a combined problem with encryption and ownership together.

But as I said "anyway", people always learn something new even if that new thing can make our life bitter.

Let's hope those who read this story will learn from my mistake and they won't fall into the same trouble.

Regards,

Zorro

"Bob I" wrote:

It works to secure a users data, but if precautions are not taken, the user will find out how very well it works.

You may want to read up on EFS in Windows Help for the methods for

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setting it up and safe usage and backup recovery.

Zorro wrote:

Well, what can I say?

I'm a bit disappointed.

This experience certainly won't encourage me to use encryption again.

"Bob I" wrote:

If you used "Windows XP encryption" (EFS) and you flushed Windows and the account credentials, that file is inaccessible. You won't get it back. That is the secure part of EFS.

Zorro wrote:

I don't know how it was encrypted.

I used the Windows XP encryption.

About the certificate I'm affraid it's gone with the previous Windows.

Can't I create a new certificate or find the old one, if someone can tell me where to look for it.

"Bob I" wrote:

Was it encrypted with EFS? If so, and you don't have the certificate, it's inaccessible.

Zorro wrote:

Hi!

As I wrote that already, I can take the ownership BUT I can not take the special permissions and this is the problem. I have everything except the special permissions.

Zorro

"Bob I" wrote:

Take ownership first.

How to take ownership of a file or folder in Windows XP  
<http://support.microsoft.com/kb/308421/en-us>

Zorro wrote:

Hi Brian!

Unfortunately I could not do anything with the file, not even in safe mode.

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The only thing what I could do is delete it and restore it.  
I think it has an encryption problem as well because I can't take that off.  
And of course the special permission problem still exist.  
I think we have to concentrate on the error message to be able to find out what is wrong.  
Word can not open the document:  
user does not have acces privileges (D:\...\Bank details.doc)".

Regards,

Zorro

Brian A." wrote:

Boot to Safe Mode as the Administrator and see if you can get the contents out/copied/pasted into another doc.

Brian A. Sesko { MS MVP\_Shell/User }  
Conflicts start where information lacks.  
<http://basconotw.mvps.org/>

Suggested posting do's/don'ts: <http://www.dts-1.org/goodpost.htm>  
How to ask a question: <http://support.microsoft.com/kb/555375>

Zorro" <Zorro@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:4BD53D5F-7C6D-4DB8-A30F-9F3F8349C1DA@xxxxxxxxxxxxxxxxxxxx>

Hi there!

I have a word doc on another hard drive(D:) with password protection.  
I had to reinstall windows on the C: drive. Since then I cannot open the word doc on my D: drive. I have a message "Word can not open the document: user does not have acces privileges (D:\...\Bank details.doc)".  
I have tried to take over ownership and everything was ok except taking the special permissions over and without this I won't be able to open the file.  
I know the password but I don't have a chance to type it in.  
If anyone can help me on this I will appreciate so much!

Zorro

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