

Re: continual registration requests

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.accessibility/2004-12/0208.html>

From: Michael Solomon \((MS-MVP\) (*user_at_#notme.com*)

Date: 12/13/04

Date: Mon, 13 Dec 2004 12:54:30 -0800

You're welcome.

Sorry you ended up having to reformat. As I rule, I've heard of no such issue as you describe. This issue more than likely has something to do with the manufacturer's specific setup which may be creating some conflict between Office and the SP2 setup or there may be some issue with the manufacturer's proprietary setup and SP2.

As a possible example, if your machine came with an imaged installation that included a software bundle, one that included office, I can see where SP2 might have had an issue as such setups don't always conform to standard setups or installations.

As a general rule, we aren't seeing this issue.

--

Michael Solomon MS-MVP

Windows Shell/User

Backup is a PC User's Best Friend

DTS-L.Org: <http://www.dts-l.org/>

"dp" <dp@discussions.microsoft.com> wrote in message

news:DF86AE0B-BE70-49F1-BE26-F09C6F4E1942@microsoft.com...

> Thanks again for that reply Michael you went to a lot of trouble - but I
> ended up taking the PC back to the manufacturer for help after I was
> denied

> access to Microsoft Office. Apparently they have been inundated with
> customers who have had similar problems with SP2 which fails to recognize
> the

> coding on some versions of XP! They ended up reformatting the lot and
> giving

> me a stern warning not to load SP2 again.

>

> "Michael Solomon (MS-MVP)" wrote:

>

>> The next step would be to try a Repair Install as follows but note, you
>> will

>> need to reinstall any updates you've installed since installing XP:

>> NOTE, while a repair install should leave your data files intact, if

>> something goes wrong during the repair install, you may be forced to

>> start

>> over and do a clean install of XP. If you don't have your data backed

>> up,

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>> you would lose your data should that eventuality occur.
>>
>> Assuming your system is set to boot from the CD-ROM drive and you have an
>> actual XP CD as opposed to a recovery CD, boot with the XP
>> CD in the drive and perform a repair install as outlined below. If the
>> system isn't set to boot from the CD or you are not sure, you need to
>> enter
>> the system's BIOS. When you boot the system, the first screen usually
>> has
>> instructions that if you wish to enter set press a specific key, when you
>> see that, do so. Then you will have to navigate to the boot sequence, if
>> the CD-ROM drive is not first line, set it first in the boot sequence.
>> Save
>> your settings and exit with the XP CD in the drive. The system will
>> reboot.
>>
>> When the system boots, a few screens into the process you may see a
>> message
>> instructing you
>> to hit any key in order to boot from the CD along with a countdown. When
>> you see this be sure to
>> hit a key on the keyboard, if you miss this instruction and the system
>> fails
>> to boot from the CD, it's too
>> late, you'll need to reboot and try again.
>>
>> Once you have pressed a key, setup should begin. You will see a
>> reference
>> asking if you need to load special drivers and another notice that if you
>> wish to begin the ASR (Automatic Recovery Console) depress F2. Just let
>> setup run past all of that. It will continue to load files and drivers.
>>
>> Then it will bring you to a screen. Eventually, you will come to a
>> screen
>> with the option to (1) setup Windows or (2) Repair Windows Installation
>> using the Recovery console. ***The selection you want at this screen is
>> "Setup Windows,"
>> NOT "Repair Windows Installation."
>>
>> The first option, to setup Windows is the one you want and requires you
>> to
>> press enter. When asked, press F8 to accept the end user agreement.
>> Setup
>> will then search for previous versions of Windows. Upon finding your
>> version, it will ask if you wish to Repair your current installation or
>> install fresh. Press R, that will run a repair installation. From there
>> on, follow the screens.
>>
>> Note, in some cases, you won't receive the repair option, only an option
>> to
>> reinstall. We have discovered that sometimes this is caused by damaged
>> boot.ini file that can be repaired as follows and also note, in the
>> instructions, "K" refers to the CD drive in which you have placed the XP
>> CD,
>> replace that drive letter with the appropriate letter on your system, "K"
>> is
>> simply an example.
>>
>> Reboot, this time taking the immediate R option (this is the section I
>> told
>> you to skip above. In this case, you will need to get to the Recovery
>> Console to perform the function below), and if the CD letter is say K:

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>> give
>> these commands
>>
>> COPY K:\i386\ntldr C:
>> COPY K:\i386\ntdetect.com C:
>> (two other files needed - just in case)
>> ATTRIB -H -R -S C:\boot.ini
>> DEL C:\boot.ini
>> BootCfg /Rebuild
>>
>> Once you've completed this function, reboot and see if you can access XP
>> as
>> sometimes, the problem is the damaged boot.ini. If you still cannot
>> access
>> XP, then reboot and re-run the repair install instructions at the
>> beginning
>> of this message.
>>
>> If you only have a recovery CD, your options are quite limited. You can
>> either purchase a retail version of XP which will allow you to perform
>> the
>> above
>> among other tools and options it has or you can run your system recovery
>> routine with the Recovery CD which will likely wipe your drive, deleting
>> all
>> files but will restore your setup to factory fresh condition.
>>
>>
>> --
>> Michael Solomon MS-MVP
>> Windows Shell/User
>> Backup is a PC User's Best Friend
>> DTS-L.Org: http://www.dts-l.org/
>>
>> "dp" <dp@discussions.microsoft.com> wrote in message
>> news:B05A3265-9673-4A2E-B905-EFD5260AA575@microsoft.com...
>> > Sorry Michael,
>> > I'm still having no luck! There seems to be a step missing between
>> > regsvr32.exe licdll.dll and "edit the value". How do I edit the
>> > value?
>> > After I type in regsvr32.exe licdll.dll and click OK I get no prompt or
>> > window. If i run HKEY_LOCAL... I get a message that windows can't find
>> > the
>> > file. The same happens if I skip this step and type in
>> > %systemroot%\system32\oobe\msobe.exe/a. I noticed that Windows NT is
>> > mentioned in one of the commands but I'm running XP Home. Where to from
>> > here?
>> > dp
>> >
>> > "Michael Solomon (MS-MVP)" wrote:
>> >
>> >> You're welcome, dp.
>> >>
>> >> Try it again as follows and include the additional steps below:
>> >>
>> >> Go to start/run, and type
>> >>
>> >> regsvr32.exe regwizc.dll
>> >>
>> >> OK, then,
>> >>
>> >> regsvr32.exe licdll.dll
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```
>> >>
>> >> Edit the Value:
>> >>
>> >> HKEY_LOCAL_MACHINE\Software\Microsoft\WindowsNT\Current
>> >> Version\WPAEvents
>> >> "OoBETimer "
>> >> Change at least one digit of this value to deactivate Windows.
>> >>
>> >>
>> >> Restart windows:
>> >>
>> >> Start/Run, type:
>> >> %systemroot%\system32\oobe\msobe.exe /a
>> >>
>> >>
>> >> --
>> >> Michael Solomon MS-MVP
>> >> Windows Shell/User
>> >> Backup is a PC User's Best Friend
>> >> DTS-L.Org: http://www.dts-l.org/
>> >>
>> >> "dp" <dp@discussions.microsoft.com> wrote in message
>> >> news:6ECDAD19-0049-4B45-B89D-F1DCDA412FD1@microsoft.com...
>> >> > Thanks Michael , you were right about activation and not
>> >> > registration
>> >> > but
>> >> > I
>> >> > have run
>> >> > regsvr32.exe regwizc.dll and regsvr32.exe licdll.dll and this does
>> >> > not
>> >> > stop
>> >> > the message "This copy of windows must be activated with microsoft
>> >> > before
>> >> > you
>> >> > can log on. Do you want to activate windows now?" coming up each
>> >> > time I
>> >> > turn
>> >> > the PC back on. I have activated over the internet now about 8 times
>> >> > and
>> >> > have
>> >> > also dialled the telephone number to access the codes - each time
>> >> > the
>> >> > activation is successful. I had to activate windows after I replaced
>> >> > my
>> >> > E
>> >> > drive (DVD player) about six weeks ago and used the PC many time
>> >> > without
>> >> > having to activate. Its only been the last week that this problem
>> >> > has
>> >> > started
>> >> > and no other hardware has been added.
>> >> > dp
>> >> >
>> >> > "Michael Solomon (MS-MVP)" wrote:
>> >> >
>> >> >> If you mean activate as opposed to registration since registration
>> >> >> is
>> >> >> not
>> >> >> required by XP, try the following and note, you may be prompted to
>> >> >> activate
>> >> >> again but this time it should preclude needing to do it again
>> >> >> unless
```

