

Re: Icons, taskbar, pointer disappear

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.accessibility/2004-10/0363.html>

From: Michael Solomon \((MS-MVP\) (*user_at_notme.com*)

Date: 10/13/04

Date: Wed, 13 Oct 2004 11:06:33 -0700

Check with Asus for updated driver, contact Asus tech support, check Asus website for known issues. It sounds as though it is a driver problem and drivers are the responsibility of the device manufacturer.

It's possible the driver is in conflict with something else on your system, you might try looking in Event Viewer for any errors that correspond to when you have the problem but I have a feeling, all stems from the driver. Open Control Panel, open Administrative Tools, open Event Viewer and look for corresponding errors, then double click the error as the information inside may give a clue as to the source of the issue.

If you have a XP 64-bit CD, at the desktop, you might place the CD in the drive. If it runs as 32-bit XP runs, a setup screen will appear with the option to "Check System Compatibility." Select that option, the report it generates may give a clue as to the source of this issue.

If none of the above helps, you should have received material with your 64-bit version of XP for appropriate newsgroups in which to seek help. You might also check the windowsxp.hardware newsgroup.

--

Michael Solomon MS-MVP

Windows Shell/User

Backup is a PC User's Best Friend

DTS-L.Org: <http://www.dts-l.org/>

"Peter K" <peterkurtin(dontspam)@sbcglobal.net> wrote in message news:ACC6913B-EFC5-4735-8E5D-2FB25CE5DDAB@microsoft.com...

> Asus K8V-X

> AMD Athlon 64 3400+

> Kingston 2x 512MB ddr400

> Maxtor DiamondMax Plus 9 80GB SATA

> Windows XP Home SP2

>

> After fresh installation on new machine, when I shut down the computer at

> end of the first session and re-boot, Windows dies. All I get is the

> desktop

> background. Desktop icons disappear, mouse pointer disappears, no "start"

> icon, no taskbar, no task manager - can't do anything.

>

> Windows seems to load successfully onto the new machine as I'm able to use

> Control Panel and change settings, etc. I can shut down and re-start

microsoft.public.windowsxp.accessibility: Re: Icons, taskbar, pointer disappear

```
> fine.
> But then I load ASUS driver to enable the onboard Ethernet, hook up the
> ethernet cable, load SBC Yahoo DSL setup software and log onto the
> internet.
> That's when Windows dies after re-starting.
>
> I've re-formatted the hard drive and reloaded Windows twice, but it's
> happened each time. I've been using the SBC software on my old machine
> (Win
> 98) for three months without a problem. I called SBC, but they referred
> me
> to the pc vendor (which is me).
>
> Anyone got any ideas?? Thanks alot.
> --
>                                     --Peter K.
```