

Re: Outlook Express

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.accessibility/2004-07/0685.html>

From: Andy D (*andyd211_at_hotmail.com*)

Date: 07/23/04

Date: Fri, 23 Jul 2004 14:02:18 -0500

Your messages should be in a folder very similiar to where mine are:

C:\Documents and Settings\Andy\Local Settings\Application

Data\Identities\{2C7A8CD0-78FA-427F-BF86-AE333A20DC52}\Microsoft\Outlook Express

The only thing dif would be the username & identity string.

Just go straight to Win Explr and look for your identity folder, copy & paste it somewhere so you know you'll have your messages saved. Post back let me know.

Andy

<anonymous@discussions.microsoft.com> wrote in message
news:2e5e01c470dd\$5510bc60\$a601280a@phx.gbl...

| andy; at the top of the page I have "otlook express" –
| (not responding) under that; file – edit – view – tools –
| messages – help. none of which will open because I can't
| get a pointer with the cursor – just hour glass – frozen.

|

|

| >-----Original Message-----

| >First make sure your messages are still there:

| >Go to Outlook Express

| >TOOLS / OPTIONS / MAINTENANCE / STORE FOLDER /

| >At the "Store Folder" window, start from the left and

| select that whole address, EDIT / COPY

| >Then open up Windows Explorer, go up to the address line

| and EDIT / PASTE / GO

| >Make sure your VIEW is set to show DETAILS

| >If you're showing some KB's beside INBOX and other

| folders, then your messages are still there.

| >Look to the left, and (right-click / copy) the Identity

| Folder.

| >Paste it somewhere safe so you know you have your

| messages in case you have to reload OE.

| >If you have to reload OE, go to CONTROL PANEL / ADD

| REMOVE PROG / ADD REM WIN COMP /

| >scroll down and uncheck OE, go out of ADD REM WIN

| COMPONENTS, then go back in and re-check it.

|>
|>Hope this info helps.
|>Andy
|>
|>"Michael Solomon (MS-MVP Windows Shell/User)"
|<user@#notme.com> wrote in message news:%
|23JTRmsGcEHA.3716@TK2MSFTNGP11.phx.gbl...
|>| First, be sure your antivirus software has the latest
|definitions and run a
|>| virus scan.
|>|
|>| Second, download, install and run Ad Aware:
|>| www.lavasoftusa.com
|>|
|>| If this is a relatively recent issue, you might try
|using System Restore to
|>| take you back to a time when this worked properly.
|Start\All
|>| Programs\Accessories\System Tools\System Restore. If
|that doesn't resolve
|>| it, try the information below.
|>|
|>| The following assumes you have an actual XP CD as
|opposed to a restore CD or
|>| restore partition supplied by your PC manufacturer.
|>|
|>| Go to Start, type sfc /scannow in the run box and
|press enter. Note, there
|>| is a space between sfc and the forward slash. You
|will be asked for your XP
|>| CD. Be aware, upon inserting the CD the XP setup
|screen may appear, this is
|>| not a part of sfc /scannow, rather it is being invoked
|by autorun. Simply
|>| minimize the screen and allow sfc to continue.
|>|
|>| If the above fails to resolve the issue, try a repair
|install as follows:
|>|
|>| Be sure you are well backed up in case there is a
|problem from which you are
|>| unable to recover. NOTE, while a repair install
|should leave your data
|>| files intact, if something goes wrong during the
|repair install, you may be
|>| forced to start over and do a clean install of XP. If
|you don't have your
|>| data backed up, you would lose your data should that
|eventuality occur.
|>|
|>| Assuming your system is set to boot from the CD-ROM

| drive, boot with the XP
|>| CD in the drive. If it isn't or you are not sure, you
| need to enter the
|>| system's BIOS. When you boot the system, the first
| screen usually has
|>| instructions that if you wish to enter setup press a
| specific key, when you
|>| see that, do so. Then you will have to navigate to
| the boot sequence, if
|>| the CD-ROM drive is not first line, set it first in
| the boot sequence. Save
|>| your settings and exit with the XP CD in the drive.
| The system will reboot.
|>|
|>| Boot from the CD. If your system is set to be able to
| boot from the CD, it
|>| should detect the disk and give a brief message,
| during the boot up, if you
|>| wish to boot from the CD press any key.
|>|
|>| Once you have pressed a key, setup should begin. You
| will see a reference
|>| asking if you need to load special drivers and another
| notice that if you
|>| wish to begin the ASR (Automatic Recovery Console)
| depress F2. Just let
|>| setup run past all of that. It will continue to load
| files and drivers.
|>|
|>| Then it will bring you to a screen. Eventually, you
| will come to a screen
|>| with the option to (1) setup Windows or (2) Repair
| Windows Installation
|>| using the Recovery console.
|>|
|>| The first option, to setup Windows is the one you want
| and requires you to
|>| press enter. When asked, press F8 to accept the end
| user agreement. Setup
|>| will then search for previous versions of Windows.
| Upon finding your
|>| version, it will ask if you wish to Repair your
| current installation or
|>| install fresh. Press R, that will run a repair
| installation. From there
|>| on, follow the screens.
|>|
|>|
|>| --
|>| Michael Solomon MS-MVP
|>| Windows Shell/User

|> Backup is a PC User's Best Friend
|> DTS-L.Org: <http://www.dts-l.org/>
|>
|> <anonymous@discussions.microsoft.com> wrote in message
|> news:26ca01c47061\$601787f0\$a401280a@phx.gbl...
|> >a quick follow up to my last....Express opens, but
| there
|> > are no messages and while my folders appear on the
| left
|> > side, you cannot open anything as the "hour glass" is
|> > frozen...message comes up in middle of
| screen "program
|> > not responding". i'm going to bed (est), check in
| am for
|> > some good news. thanks
|> >
|> >
|> >>-----Original Message-----
|> >>Yes I have rebooted several times...
|> >>
|> >>
|> >>>-----Original Message-----
|> >>>Have you tried rebooting?
|> >>>
|> >>>--
|> >>>Michael Solomon MS-MVP
|> >>>Windows Shell/User
|> >>>Backup is a PC User's Best Friend
|> >>>DTS-L.Org: <http://www.dts-l.org/>
|> >>>
|> >>><anonymous@discussions.microsoft.com> wrote in
| message
|> >>>news:266501c47054\$ca225d30\$a401280a@phx.gbl...
|> >>>> Can someone help.....Express froze up 6 hrs. ago.
|> >>>Can't
|> >>>> get to any messages, can't navigate, etc. Do I
| need
|> > to
|> >>>> reload XP or what? Critical I have my mailbox for
|> >>>> business.
|> >>>>
|> >>>>
|> >>>>.br/>|> >>>>
|> >>>.br/>|> >>>
|>
|>
|>
|>