

Re: Automatic Downloads Activation Issues

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.accessibility/2004-06/0262.html>

From: Michael Solomon \((MS-MVP Windows Shell/User\) (*user_at_#notme.com*)

Date: 06/07/04

Date: Mon, 7 Jun 2004 15:16:35 -0700

There shouldn't be a conflict between the two. I assume the updates about which you are speaking came from Windows Update and not some attachment in an e-mail claiming to be from Microsoft.

You might try booting into Safe Mode and use System Restore to take you back to a time prior to when this began. Boot the system, start tapping F8, when the menu appears, select Safe Mode, press enter and you should be given the option once you enter Safe Mode to go directly to System Restore. If you are not given such an option, go to Start\All Programs\Accessories\System Tools\System Restore.

If that fails to resolve it or you are unable to enter System Restore, try a repair install as follows:

NOTE, while a repair install should leave your data files intact, if something goes wrong during the repair install, you may be forced to start over and do a clean install of XP. If you don't have your data backed up, you would lose your data should that eventuality occur.

Assuming your system is set to boot from the CD-ROM drive and you have an actual XP CD as opposed to a recovery CD, boot with the XP CD in the drive and perform a repair install as outlined below. If the system isn't set to boot from the CD or you are not sure, you need to enter the system's BIOS. When you boot the system, the first screen usually has instructions that if you wish to enter set press a specific key, when you see that, do so. Then you will have to navigate to the boot sequence, if the CD-ROM drive is not first line, set it first in the boot sequence. Save your settings and exit with the XP CD in the drive. The system will reboot.

When the system boots, a few screens into the process you may see a message instructing you to hit any key in order to boot from the CD along with a countdown. When you see this be sure to hit a key on the keyboard, if you miss this instruction and the system fails to boot from the CD, it's too late, you'll need to reboot and try again.

Once you have pressed a key, setup should begin. You will see a reference asking if you need to load special drivers and another notice that if you wish to begin the ASR (Automatic Recovery Console) depress F2. Just let setup run past all of that. It will continue to load files and drivers.

Then it will bring you to a screen. Eventually, you will come to a screen with the option to (1) setup Windows or (2) Repair Windows Installation using the Recovery console. ***The selection you want at this screen is "Setup Windows," NOT "Repair Windows Installation.

The first option, to setup Windows is the one you want and requires you to press enter. When asked, press F8 to accept the end user agreement. Setup will then search for previous versions of Windows. Upon finding your version, it will ask if you wish to Repair your current installation or install fresh. Press R, that will run a repair installation. From there on, follow the screens.

If you only have a recovery CD, your options are quite limited. You can either purchase a retail version of XP will allow you to perform the above among other tools and options it has or you can run your system recovery routine with the Recovery CD which will likely wipe your drive, deleting all files but will restore your setup to factory fresh condition.

If you get that message of inaccessible boot device when trying the repair install, my guess is, it was coincidental that you received the message after the updates and your hard drive has failed and needs to be replaced.

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Michael Solomon MS-MVP
Windows Shell/User
Backup is a PC User's Best Friend
DTS-L.Org: http://www.dts-l.org/
"Leslie Garcia" <leslie.garcia@spcorp.com> wrote in message
news:1949401c44cc0$88c65e70$a501280a@phx.gbl...
>I recently downloaded upgrades from Microsoft. Since
> them, I am experiencing issues with my system not being
> accessible. When I boot the system up the following
> message is presented on a blue background:
>
> STOP: 0x0000007B (0xF741B84C, 0xC0000034, 0x00000000,
> 0x00000000) INACCESSIBLE_BOOT_DEVICE
>
> Check for viruses on computer
> Remove newly installed hardware or hard drive controllers.
> Check hard driver for proper configuration.
> Run CHK DSK /F to check for hard drive corruption
> Refer to Getting Started manual for more information.
>
> My thoughts concerning this issues is that I have a virus
> program that provides automatic updates. There may be a
> conflict having both Microsoft and Virus update occurring
> simultaneously. I am unable to troubleshoot the issue as
> I can't get pass the error message screen.
>
> Any assistance you can provide would be appreciated. (I
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> am not a technical professional.)
>
> Thank you.