

Re: Looping shut down

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.accessibility/2004-03/0761.html>

From: Michael Solomon \((MS-MVP Windows Shell/User)\) (*user_at_#notme.com*)

Date: 03/24/04

Date: Tue, 23 Mar 2004 21:33:00 -0800

Don't go into the recovery console, do a repair install. NOTE the instructions below, when you get to the choice of setup Windows or Repair the Windows installation, choose Setup Windows, then continue to follow the instructions and the screens.

Boot from the CD. If your system is set to be able to boot from the CD, it should detect the disk and give a brief message, during the boot up, if you wish to boot from the CD press any key.

Once you have pressed a key, setup should begin. You will see a reference asking if you need to load special drivers and another notice that if you wish to begin the ASR (Automatic Recovery Console) depress F2. Just let setup run past all of that. It will continue to load files and drivers.

Then it will bring you to a screen. Eventually, you will come to a screen with the option to (1) setup Windows or (2) Repair Windows Installation using the Recovery console.

The first option, to setup Windows is the one you want and requires you to press enter. When asked, press F8 to accept the end user agreement. Setup will then search for previous versions of Windows. Upon finding your version, it will ask if you wish to Repair your current installation or install fresh. Press R, that will run a repair installation. From there on, follow the screens.

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Michael Solomon MS-MVP

Windows Shell/User

Backup is a PC User's Best Friend

DTS-L.Org: <http://www.dts-l.org/>

"Mr. B" <anonymous@discussions.microsoft.com> wrote in message news:f81101c41155\$bbe6bd50\$a601280a@phx.gbl...

>I changed keyboards and that worked. I was using a
> wireless and I guess the system wasn't setup for it
> outside of windows.

>

> I ran all six disks, but when I selected r for recovery I
> didn't know where to go from your instructions. So I
> rebooted and entered via safemode. I disabled my startup
> utility and then attempted to remove roxio 5 which is the

microsoft.public.windowsxp.accessibility: Re: Looping shut down

> main culbret in this scenario. However I get a message
> that says I don't have admin rigts to remove the program.
> The error message says I don't have the "HKey_Current or
> Local_User" and to review my privileges. I have`tried
> this in both safe mode and regular. I can't get this off
> my computer.
> At this point I'm not sure whether I should reset my
> startup or not. The roxio website says this is`a known
> problem with XP. I only bought the roxio platinum 5 on
> recommendation from xp. I have a feeling the register is
> the key and I don't think I can handle this problem by
> myself. Any recommendations. I still haven't figured out
> how to fix my problem.
>
> Thanks
> Mr. B
>
>>-----Original Message-----
>>First, perhaps for the sake of what is going on, take
> the password out of
>>the BIOS as it may be blocking actions.
>>
>>Second, if you have a USB keyboard, there's a setting in
> the BIOS that
>>should enable the keyboard when not in Windows,
> sometimes it's "Enable
>>legacy keyboard support," sometimes its "Enable USB
> keyboard," something
>>similar to those. If this doesn't do it, you have
> access to a keyboard with
>>a standard PS/2 connection, use try using that keyboard.
>>
>>If this doesn't resolve, I really don't know what is
> wrong, your next step
>>would be to either contact the PC manufacturer's tech
> support or take it to
>>a shop.
>>
>>--
>>Michael Solomon MS-MVP
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>>
>>"Mr. B" <anonymous@discussions.microsoft.com> wrote in
> message
>>news:f6b901c4113b\$c968d590\$a601280a@phx.gbl...
>>> Not the first time, however I did download the disks
>>> today on my work computer.
>>>
>>> I booted to a with the disk in the computer. I got the
>>> windows setup menu and it asked for disk 2. I placed
> the
>>> #2 in the computer and pushed enter. Nothing happens.
>>>
>>> It appears that every time I get to a setup window or a
>>> mode window my computer ignores my keyboard entries. I
>>> can go to setup to reconfigure my bios and it lets me
> but
>>> in a password, but computer simply won't work for me in
>>> these other modes. Please help!
>>>

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```
>>>>-----Original Message-----
>>>>Did you follow these instructions for creating the
> disk:
>>>>
>>>>a.. To copy the download to your computer for
>>> installation at a later time,
>>>>click Save or Save this program to disk.
>>>>a..
>>>>Creating the Setup Disks
>>>>When you download the Setup disks, the download
> contains
>>> only one large
>>>>program file. When you run the downloaded file, it
>>> extracts the files. You
>>>>receive the following prompt: This program creates the
>>> Setup boot disks for
>>>>Microsoft Windows XP. To create these disks, you need
> to
>>> provide 6 blank,
>>>>formatted, high-density disks.
>>>>
>>>>Specify the Floppy Drive to Copy the Images To
>>>>Type the drive letter for the floppy disk drive (this
> is
>>> typically drive A).
>>>>After you type the floppy disk drive letter, you see
> the
>>> following prompt:
>>>>Insert one of these disks into drive/drive letter :.
>>> This disk will become
>>>>the Windows XP Setup Boot Disk.
>>>>Press any key when you are ready.
>>>>When you press a key, the downloaded file starts
>>> extracting and copying the
>>>>files. Continue inserting the blank disks as you are
>>> prompted to do so until
>>>>all six disks are created. If the process is
> interrupted
>>> you must run the
>>>>downloaded program file again to create all six disks.
>>>>
>>>>Make sure to label each disk appropriately with the
>>> number that is specified
>>>>by the program. You will have to use the disks in the
>>> correct order during
>>>>the Setup process.
>>>>
>>>>Using the Setup Disks
>>>>After you create all six disks, insert the first disk
> in
>>> the floppy disk
>>>>drive, and then restart the computer. Note that the
>>> computer must be
>>>>configured to boot from the floppy disk drive. In some
>>> cases, you may need
>>>>to modify your computer's BIOS settings to do this.
>>>>
>>>>The Setup process starts. Insert the other floppy disks
>>> as you are prompted
>>>>to do so. Note that you will need to use the Windows XP
>>> CD-ROM to finish
>>>>Setup.
```

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```
>>>>
>>>>From what you've posted, it sounds as though you
>>> selected, run this program
>>>>from its current location instead of downloading to
> your
>>> hard drive,
>>>>extracting the files and following the prompts for the
>>> creation of the
>>>>floppies.
>>>>
>>>>You stated you downloaded as much as you could. The
>>> message you are getting
>>>>would indicate that the floppy disks you created are
>>> incomplete. If you
>>>>first save the file to your hard drive as outlined
> above
>>> and then double
>>>>click the file and follow the prompts you should then
>>> get a complete set.
>>>>--
>>>>Michael Solomon MS-MVP
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>>>>
>>>>"Mr B" <anonymous@discussions.microsoft.com> wrote in
>>> message
>>>>news:e39b01c40fc3$dd244e80$a601280a@phx.gbl...
>>>>> What's the big deal my keys, don't work when I press
>>>>> enter nothing happens.
>>>>>
>>>>>-----Original Message-----
>>>>>If the system won't boot from the CD-ROM there are
>>>>> emergency floppy disks
>>>>>that might help you get started, they will boot the
>>>>> system and at the end of
>>>>>the boot should ask for the XP CD.
>>>>>
>>>>>Home Edition:
>>>>>http://tinyurl.com/3azo
>>>>>
>>>>>Pro:
>>>>>http://tinyurl.com/4d3p
>>>>>
>>>>>
>>>>>--
>>>>>Michael Solomon MS-MVP
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>>>>>
>>>>>"Mr. B" <anonymous@discussions.microsoft.com> wrote
> in
>>>>> message
>>>>>news:10f8701c40faa$d082b360$a501280a@phx.gbl...
>>>>>> That appears to be a problem also because when I do
>>>>> the
>>>>>>> boot from the cd the system ignores me and returns
> to
>>>>> the
>>>>>>> change mode screen which ignores me and I'm
> suddenly
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```
>>>>> (30
>>>>>> sec) back at the log in screen for windows. The
>>> system
>>>>> is
>>>>>> looping and ignoring all changes
>>>>>>-----Original Message-----
>>>>>>
>>>>>>>Assuming your system is set to boot from the CD-ROM
>>>>>>> drive and you have an
>>>>>>>actual XP CD as opposed to a recovery CD, boot with
>>> the
>>>>>>> XP
>>>>>>>CD in the drive and perform a repair install as
>>>>> outlined
>>>>>>> below. If the
>>>>>>>system isn't set to boot from the CD or you are not
>>>>>>> sure, you need to enter
>>>>>>>the system's BIOS. When you boot the system, the
>>> first
>>>>>>> screen usually has
>>>>>>>instructions that if you wish to enter set press a
>>>>>>> specific key, when you
>>>>>>>see that, do so. Then you will have to navigate to
>>> the
>>>>>>> boot sequence, if
>>>>>>>the CD-ROM drive is not first line, set it first in
>>> the
>>>>>>> boot sequence. Save
>>>>>>>your settings and exit with the XP CD in the drive.
>>>>> The
>>>>>>> system will reboot.
>>>>>>>
>>>>>>>NOTE, while a repair install should leave your data
>>>>>>> files intact, if
>>>>>>>something goes wrong during the repair install, you
>>> may
>>>>>>> be forced to start
>>>>>>>over and do a clean install of XP. If you don't
> have
>>>>>>> your data backed up,
>>>>>>>you would lose your data should that eventuality
>>> occur.
>>>>>>>
>>>>>>>Boot from the CD. If your system is set to be able
>>> to
>>>>>>> boot from the CD, it
>>>>>>>should detect the disk and give a brief message,
>>> during
>>>>>>> the boot up, if you
>>>>>>>wish to boot from the CD press any key.
>>>>>>>
>>>>>>>Once you have pressed a key, setup should begin.
> You
>>>>>>> will see a reference
>>>>>>>asking if you need to load special drivers and
>>> another
>>>>>>> notice that if you
>>>>>>>wish to begin the ASR (Automatic Recovery Console)
>>>>>>> depress F2. Just let
>>>>>>>setup run past all of that. It will continue to
> load
>>>>>>> files and drivers.
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```
>>>>>>>
>>>>>>>Then it will bring you to a screen. Eventually,
> you
>>>>>>> will come to a screen
>>>>>>>with the option to (1) setup Windows or (2) Repair
>>>>>>> Windows Installation
>>>>>>>using the Recovery console.
>>>>>>>
>>>>>>>The first option, to setup Windows is the one you
>>> want
>>>>>>> and requires you to
>>>>>>>press enter. When asked, press F8 to accept the
> end
>>>>>>> user agreement. Setup
>>>>>>>will then search for previous versions of Windows.
>>>>> Upon
>>>>>>> finding your
>>>>>>>version, it will ask if you wish to Repair your
>>> current
>>>>>>> installation or
>>>>>>>install fresh. Press R, that will run a repair
>>>>>>> installation. From there
>>>>>>>on, follow the screens.
>>>>>>>
>>>>>>>If you only have a recovery CD, your options are
>>> quite
>>>>>>> limited. You can
>>>>>>>either purchase a retail version of XP will allow
> you
>>>>> to
>>>>>>> perform the above
>>>>>>>among other tools and options it has or you can run
>>>>> your
>>>>>>> system recovery
>>>>>>>routine with the Recovery CD which will likely wipe
>>>>> your
>>>>>>> drive, deleting all
>>>>>>>files but will restore your setup to factory fresh
>>>>>>> condition.
>>>>>>>
>>>>>>>--
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>>>>>>>Windows Shell/User
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>>>>>>>
>>>>>>>"Mr B" <anonymous@discussions.microsoft.com> wrote
> in
>>>>>>> message
>>>>>>>news:10e8d01c40f8a$6c5c0550$a501280a@phx.gbl...
>>>>>>>> My system is caught in a continuous shutdown
> loop.
>>> My
>>>>>>>> system restarts each time I sign in.
>>>>>>>>
>>>>>>>> I use XP Pro. I have tried to put my computer in
>>> safe
>>>>>>>> mode but the system won't let me. I've tried
> using
>>> f8
>>>>>>>> it
>>>>>>>>> doesn't let me chose safe mode.
```

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```
>>>>>>>>
>>>>>>>> I tried going into the setup menu and attempt to
>>>>> boot
>>>>>>>> from the cd rom. That doesn't work either, once I
>>>>>> start
>>>>>>>> up the system will not me change the mode of the
>>>>>>>> computer.
>>>>>>>>
>>>>>>>>
>>>>>>>>.
>>>>>>>>
>>>>>>
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>>
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>>.
>>
```