

# Re: Network problems after July update

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*Source:*

[http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.windows\\_update/2008-07/msg00004.html](http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.windows_update/2008-07/msg00004.html)

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- *From:* Bob I <birelan@xxxxxxxxxx>
  - *Date:* Fri, 11 Jul 2008 11:19:02 -0500
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Dave wrote:

"Nunya Bidnits" wrote:

Dave wrote:

My system just completed the July 2008 update for win 2000. After the required restart I have no access to the internet or to the network accessed print server. All of the other computers have no problems.

System consists of a DSL connection with a linksys router and wireless gateway. The other computers all work fine wheather wireless or wired connections (one win 2k , 2 XP pro, and one wireless laptop with XP pro.

I have been unable to idnetify what has changed, but I get no internet on the main machine. Strangly enough, I can log onto the router via the browser ingerface, I just can't see the world through it!

Any ideas to try?

Thanks

Re: Network problems after July update

I uninstalled the update and rebooted and browsing was restored. Look for update KB951748 in add/remove programs and remove it.

Apparently, according to AT&T tech support, this "security" update will disable browsing unless you lower your security settings. I have been told Zone Alarm is a problem, which I use, but rather than disable my firewall, or lower my security settings, I uninstalled the so called "security" update. Now things work fine. However you will have to disable the automatic installation of updates after you uninstall, otherwise MS Update will try to reinstall it automatically.

MS web page for this update says nothing about the problem they have created as of yesterday.

Does anyone know whether they plan to patch their patch, or do we just have to hide that particular update and go to manual updating in the future to protect our computers from the protection?

MartyB in KC

The uninstall cleared the problem!!

My sysetm then sent me a message that I had an update waiting to be downloaded and installed. So I went to the micorsoft update page and asked for a custom update. When it showed the list, I clicked on the checkbox to disable this update. Seems to be working as the flag went away.

Dave

You using Zone Alarm? There is where the problem is. You need to Update both MS and ZA