

# Re: Windows Update Failing – Error 0x800A0046

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*Source:*

[http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.windows\\_update/2005-08/msg00010.html](http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.windows_update/2005-08/msg00010.html)

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- *From:* "Alfred Mühleisen" <mue.a@xxxxxx>
  - *Date:* Wed, 3 Aug 2005 13:12:32 +0200
- 

Hello Dave,

thank you very much! Your suggestions worked for me. With best greetings from Germany

Alfred

"Dave" <KingOfTheBeach@xxxxxxxxxxxxxxxxxxxx> schrieb im Newsbeitrag <news:OljKP%236lFHA.320@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

> Alfred,

>

> Here's some of the details of what I did that may solve your problem.

>

> Basically you need to remove "Guests" and "Users" from the Member Of tab in

> the users account settings.

>

> I then logged off then back on. Then I proceeded to go out to the Windows

> update web site and my PC was then able to scan for updates and started

> working properly. Once I did this my automatic update client on my PC

> started working also. Prior to the update my Automatic Update Client would

> show up in my task bar and when I double clicked on it. it would just

> dissappear for a few minutes and then show up in the task bar again later.

>

> There are a couple of other steps other people did, but 3 or 4 of us that

> had the problem determined that this was all you need to do.

>

> Dave

>

> I included the following for additional reference

> —

>

> Okay, here is what I did to resolve my issue in Windows 2000 SP4.

>

> I visited this link:

>

<http://update.microsoft.com/windowsupdate/v6/showarticle.aspx?articleid=20&ln=en>

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> that Torgeir Bakken supplied for me.  
>  
> I originally said the following:  
> 1. Doesn't have this setting in Windows 2000 SP4.  
> 2. Running this command does nothing.  
> 3. Doesn't apply to Windows 2000 SP4.  
>  
> I typed the above answers from memory, so it was no wonder I was incorrect  
> with my recollection from memory.  
>  
> Here are the steps I performed with respects to the support link above.  
> 1. The workstations already had 'Service and Administrator' were part of  
> "Impersonate a client after authentication" security policy. So this one  
> didn't work.  
>  
> 2. I downloaded the 'SC' security descriptor from the provided link by  
> Torgeir Bakken. Once I copied the 'SC' application to the root of the c:  
> and  
> typed the long commands I was greeted with the following:  
> SetServiceObjectSecurity SUCCESS.  
>  
> I then attempted to try the Windows Update site again, no luck, still  
> 'Error  
> number: 0x800A0046'.  
>  
> 3. I went to the Local User Account settings and went to the 'Member Of'  
> tab and noticed the account was a member of the following groups:  
> Administrators, Backup Operators, Guests, Power Users, Replicator and  
> Users.  
> I removed everyone but 'Administrators' from this Local User Account.  
>  
> I then attempted to try the Windows Update site again, no luck, still  
> 'Error  
> number: 0x800A0046'.  
>  
> So I decided to restart the workstation and voila Windows Update worked  
> again and let me download the updates from the site and it also  
> automatically  
> downloaded critical updates.  
>  
> I decided to go one step further to determine if step 2 or step 3 combined  
> fixed the issue or if it was just step 2 or step 3 separately. I picked a  
> couple of different workstations and upon testing step 2 by itself and the  
> 'Error number: 0x800A0046' was still present. I restarted the workstation  
> to  
> see if the restart fixed step 2 and it didn't.  
>  
> I then tested step 3 by itself and the 'Error number: 0x800A0046' was  
> still  
> present. I followed logic and restarted the workstation. The Windows  
> Update

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> worked again and let me download the updates from the site and it also  
> automatically downloaded critical updates.  
>  
> So, from my testing, I concluded that step 3 was the real solution by  
> removing all the groups but 'Administrator'. You can probably just remove  
> 'Guests' and 'Users' and get the same result.  
>  
> I will be venturing ahead and performing just step 3 to fix the issue I am  
> experiencing with 'Error number: 0x800A0046' on Windows 2000 SP4.  
>  
> Thank you for all the suggestions and assistance.  
> Randy  
>  
> "Alfred Mühleisen" <mue.a@xxxxxx> wrote in message  
> [news:dcooh9\\$Bq\\$1@xxxxxxxxxxxxx](mailto:news:dcooh9$Bq$1@xxxxxxxxxxxxx)  
>> I have the same problem, the propositions for xp didn't work and I know  
of  
>> another guy with this symptoms since July 21. My inability to update  
began  
>> after installing the so-called "microsoft updater" v6 yesterday evening.  
>> Help is really appreciated.  
>>  
>> Alfred  
>>  
>> "Dave" <KingOfTheBeach@xxxxxxxxxxxxxxxxxx> schrieb im Newsbeitrag  
>> [news:%23L6OL9DIFHA.1048@xxxxxxxxxxxxxxxxxxxxx](mailto:news:%23L6OL9DIFHA.1048@xxxxxxxxxxxxxxxxxxxxx)  
>>>  
>>> I'm not sure when my windows update started failing, but I think it  
was  
>> when  
>>> the window updated client on my Windows 2000 box was updated to a  
newer  
>>> version. After it was updated, not only does the windows update  
client  
>> on  
>>> my PC not work, but when I go to the windows update web site for  
updates  
> I  
>>> press custom on the updates page and I get error 0x800A0046. So I now  
> can  
>>> not update my machine at all.  
>>>  
>>> Has anyone else experienced anything like this ?  
>>>  
>>> Dave  
>>>  
>>>  
>>  
>>  
>  
>

- ***Follow-Ups:***

- ◆ ***Re: Windows Update Failing – Error 0x800A0046***  
◇ *From:* Buggrit

- ***References:***

- ◆ ***Re: Windows Update Failing – Error 0x800A0046***  
◇ *From:* Alfred Mühleisen
- ◆ ***Re: Windows Update Failing – Error 0x800A0046***  
◇ *From:* Dave

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