

## Re: W2K "ntoskrnl.exe"

**Source:**

[http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.windows\\_update/2004-07/0325.html](http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.windows_update/2004-07/0325.html)

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**From:** Mercury (*Mercury\_at\_matchmail.net*)

**Date:** 07/27/04

Date: Mon, 26 Jul 2004 21:53:46 -0400

Michael --

You should completely ignore what Alan has told you. Not only is it very foolish, but it is also incorrect, as well as a big waste of time. It is something akin to suggesting amputation to heal a broken arm! Alan stubbornly persists in giving this useless advice to people here, despite the fact that a quick examination will show it has helped no one on this board. Sometimes a little knowledge is a dangerous thing and Alan's advice is typical of what you get from some large consumer computer companies' telephone help lines when they don't want to be bothered to address the underlying problem, that is they tell you -- reformat, reinstall the OS, and then reinstall the software, which is likely to be a very painful and unnecessary process, as well as causing you in certain cases to lose user data. If you are a masochist, and have large amounts of time to waste; with no guarantee that your time will be rewarded following his advice -- with no guarantee that the problem will not reoccur -- otherwise read on:

The vast majority of people who have upgraded to SP4 have done a direct install with no problem, otherwise you would the outrage cries of millions of users, as they have upgraded, which obviously has not happened. Indeed SP4 has proved to be very stable.

However, the few people who have had a problem generally find that they need to get a driver for a specific hardware device, such as an IDE card, etc. I have found in certain cases that was true for SP3 as well. If you follow Alan's advice and wipe the disk and try to do a fresh install you are likely to still have the same situation, since you haven't addressed the underlying problem, most likely a hardware driver or a software conflict. I would start by checking hardware drivers and software for updates to make sure everything is up to date, and if no bringing the system up to date and then try to reinstall SP4 again, which you are likely going to need for security reasons in the future.

"Chuck" <yadayada@blah.blah> wrote in message  
news:f\_ydnThJysfSp5jcRVn-gw@comcast.com...

> *Did you read:*

>

microsoft.public.win2000.windows\_update: Re: W2K "ntoskrnl.exe"

<http://support.microsoft.com/default.aspx?scid=kb;en-us;124550&Product=win2000>

> and/or

>

<http://support.microsoft.com/default.aspx?scid=kb;en-us;103673&Product=win2000>

>

> to see if it helps?

>

> --

> Chuck

>

> "Michael" <anonymous@discussions.microsoft.com> wrote in message

> news:390601c471f3\$7b2f3720\$a501280a@phx.gbl...

>> After installing the SP4 I restarted the computer and got

>> the message that I should reinstall the ntoskrnl.exe.

>> This seemed to be a problem as the emergency disks just

>> wanted to reinstall W2K

>> I have the Win CD but when I booted from the CD there was

>> no way of getting at the CD files. I read Microsoft

>> Knowledge based article 119467! Who are these articles

>> written for? I am only a fluid power engineer! I have no

>> idea what to do based on this article.

>> I eventually installed the OS on the computer again

>> although I did not want to over write the data.

>> I have been able to salvage the data. I would now like to

>> get the system up and running again preferrably without

>> having to reinstall all the applications.

>> I have tried copying the file from the new WINNT/system32/

>> to the old WINNT/system32/ folder but it did not work. It

>> has been suggested that the SP4 "ntoskrnl.exe" is diferent

>> from the old one OR that I will have to rewrite

>> the "boot.ini"

>> Well now I am really lost. Can you help? One step at a time

>> Thank you

>> Michael

>> The machine is a Sony PCG XG29 it has 13gig 526 RAM and

>> should be running Windows 2000

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