

## Re: service pack updates

**Source:**

[http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.windows\\_update/2004-07/0295.html](http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.windows_update/2004-07/0295.html)

---

**From:** Chuck (yadayada\_at\_blah.blah)

**Date:** 07/24/04

Date: Sat, 24 Jul 2004 09:57:59 -0700

<anonymous@discussions.microsoft.com> wrote in message  
news:36da01c4719d\$51e4f4a0\$a501280a@phx.gbl...

>  
> >-----Original Message-----  
> >"Don" <anonymous@discussions.microsoft.com> wrote in  
> >message  
> >>news:35c801c4719b\$a427c50\$a301280a@phx.gbl...  
> >> I use to have a 13 gig hard drive in PC could do the  
> >> updates just fine,changed to a 40 gig and everytime I  
> >do  
> >> the service packs I can't boot up the pc it says device  
> >> is missing or device has changed I have to reinstall  
> >> 2000,anyone seen this before?  
> >>  
> >  
> >Has the 40 GIG worked before? Is this the first time?  
> >Do you have the  
> >>jumpers selected properly on the drive? Most likely the  
> >>jumper choice  
> >>should be MASTER or COMPUTER SELECT – note the drive's  
> >>documentation and  
> >>where you attached it on the motherboard.  
> >>  
> >>Also . . . if you had a 13 GIG, your machine might be a  
> >>tad old . . .  
> >>perhaps a BIOS update is needed to recognize the drive.  
> >>Check your vendor's  
> >>web site.  
> >>  
> >>---  
> >>Chuck  
> >>Drive works fine as long as I don't do the service pack  
> >>updates it's after that it messes up have done BIOS  
> >>update is current

I did some searching at the MS Knowledge base and found three articles that

microsoft.public.win2000.windows\_update: Re: service pack updates

I'm not sure apply:

<http://support.microsoft.com/default.aspx?scid=kb;en-us;826322&Product=win2000>

<http://support.microsoft.com/default.aspx?scid=kb;en-us;820888&Product=win2000>

<http://support.microsoft.com/default.aspx?scid=kb;en-us;830656&Product=win2000>

Perhaps someone else can help . . .

--

Chuck