

## Update Problem Solution For Fellow Idiots

**Source:**

[http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.windows\\_update/2004-04/0293.html](http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.windows_update/2004-04/0293.html)

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**From:** Brent (*anonymous\_at\_discussions.microsoft.com*)

**Date:** 04/19/04

Date: Mon, 19 Apr 2004 05:27:34 -0700

I uninstalled my KB835732 update directly using Add/Remove Software in the Control Panel. After reboot, everything had been returned back to "normal" (ie. no huge delays on my system).

Maybe this would work for you, if you PC gets up to the stage where you can use Control Panel?

>-----Original Message-----

>I tried this and it has not made any difference. I have  
>checked and since the update all the machines that have  
>taken the update take 30 mins to boot up. They were  
>starting within 1-2 mins before. does anyone have any  
>suggestions??

>

>Thanks

>

>

>>-----Original Message-----

>>1) Put the Windows 2000 Pro CD in and reboot.

>> (To boot from CDROM you have to enter the bios on  
boot

>>up. "Change First Boot Device" from floppy to CDROM save

>>change and exit bios.)

>>2) Boot from the CD. ("Boot from CDROM" prompt will

>appear,

>>for me hitting any key worked to select "Boot From  
CDROM")

>>3) Choose Repair installation when prompted

>>4) Choose Repair from console

>>5) I now got this prompt "Which Windows 2000  
installation

>>would you like to log onto". I entered "1" and got a

>>prompt for administrator password, I just hit enter

>>without typing a password.

>>You should now see "C:\WINNT>"

>>6) At this point typing exactly what is in the quote

>marks

>>worked for me "cd \$NtUninstallKB835732\$\spuninst"

>>7) Next enter the command in quotes "Batch spuninst.txt"

>>8) It may say access denied and that files are being

>>copied.

>>9) When it's finished, reboot, and allow Windows to load.

>>10) Uninstall the update (for good!) from Add/Remove

>>Programs in the Control Panel.

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>>I hope this is of some help, It worked for me. Good luck.

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