

Re: Terminal Server session hang when client disconnects

Source:

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.termserv.clients/2005-07/msg00012.html>

- *From:* "Blank Blue Screen Lockups" <BlankBlueScreenLockups@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 1 Jul 2005 14:56:05 -0700
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The same problem seems to be happening to us. Although we did not install any new software.

Recently some of our clients at our company have recently experienced Blank Blue Screens when Alt Tabbing or closing an active terminal service window. We have about 50 clients that use a Terminal Service based program. They all run in "Full Screen" Mode, so they often Alt Tab to change between programs. Randomly though, a few clients a day (around 3-5) will experience a blank blue screen when alt tabbing between the windows or even when trying to close the active session. It appears their session is locking up as you can still navigate around the other programs or use the rest of the PC without issue. But the terminal service window itself freezes.

We have contacted the tech support for the program itself but they are stumped fully. I don't know if this is a Terminal Service bug. I'm actually not too familiar with it.

We run Windows 2000 Terminal Services on a Server Running Windows 2000 Advanced Server.

When we check the TS Manager, we also show that the user with the blank blue screen is "disconnected". We are stumped as well.

"Brian" wrote:

- > Also similar,
- >
- > When our TS client logs in the software (vba frontend database) is launched.
- > When the database is closed they are logged out of TS.
- >
- > We recently attempted to install the Blackberry server onto this same box
- > but with no joy. we uninstalled everything (we think).
- >
- > Since that day when the TS Client logs off, the windows close and they are
- > left with a blank blue screen which I have to reset using TSManager. If
- > they EndTask on the TS Session, they have the empty blue screen waiting when
- > they come back. I have to reset that session so they can use the session
- > again.... v.annoying!

Re: Terminal Server session hang when client disconnects

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> Currently trying to resolve this so will post here once we figure it out.
>
> Brian
>
> "Cesar" <cdelgado@xxxxxxxx> wrote in message
> [news:0fb501c52ffe\\$fa083e10\\$a601280a@xxxxxxxx](mailto:news:0fb501c52ffe$fa083e10$a601280a@xxxxxxxx)
>> When users log out of terminal server sometimes there
>> session hangs and when you open Terminal Server manager
>> the users's sessions say diconnected. User cannot log in
>> again into terminal server until disconnected session is
>> logged off or removed
>
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