

microsoft.public.win2000.termserv.clients: Re: 1 client get licence error – all others ok

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**Source:**

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.termserv.clients/2004-12/0075.html>

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**From:** Vera Noest [MVP] ([Vera.Noest\\_at\\_remove-this.hem.utfors.se](mailto:Vera.Noest_at_remove-this.hem.utfors.se))

**Date:** 12/09/04

Date: Thu, 09 Dec 2004 07:15:24 -0800

Delete the locally stored license from the client.

187614 – Removing Terminal Server Licenses from an RDP Client

<http://support.microsoft.com/?kbid=187614>

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Vera Noest

MCSE,CCEA, Microsoft MVP – Terminal Server

<http://hem.fyristorg.com/vera/IT>

\*----- Please reply in newsgroup -----\*

"scott" <nospamscott@yahoo.com> wrote on 09 dec 2004:

> *Hi,*

>

> *– A user attempted a connection from a WIN2k client (machine1)*

> *to a 2000 terminal server using the terminal server client and*

> *got a black screen.*

>

> *– Another user can connect ok from 2000 client and another ok*

> *from XP*

>

> *– From "machine1" it tried the max MTU text i.e ping -f -f 1500*

> *99.99.99.99 to find the max MTU unit. It was the same on all*

> *machines when pinging the 2000 tserver.*

>

> *– I then install remote desktop on "machine1" and attempted a*

> *connection to 2000 tserver and a 2003 tserver*

>

> *2000 gave me the following msg:*

> *"the remote computer disconnected the session because of an*

> *error in the licensing protocol. Please try contacting the*

> *remote computer again of contact your server administrator."*

>

> *2003 give the following msg:*

> *"the remote session was disconnected because there are no*

> *terminal server client access licences for the computer. Please*

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- > *contact your server administrator.*
- >
- > *NOTE: all other XP and 2000 machines connect to the 2000 and*
- > *2003 terminal server using terminal server client and remote*
- > *desktop with no problem.*
- >
- > *NOTE: dont even get a chance to login as admin.*
- >
- > *NOTE: tested with 3x 2000 tservers and 1x 2003 tserver.*
- >
- > *Is there something i can do to "machine1" to sort this problem ?*
- >
- > *Thanks for your time and any information.*
- > *Scott*