

## Re: Intermittent terminal service session connectivity problem?!

**Source:**

<http://www.tech-archive.net/Archive/Win2000/microsoft.public.win2000.termserv.clients/2004-08/0038.html>

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**From:** dude (*dude\_at\_aol.com*)

**Date:** 08/03/04

Date: Tue, 3 Aug 2004 15:27:20 -0500

Only happens on this specific machine! There are numerous other machines in that same office joined into their own wacko domain and still able to logon with no problems. There are no trusts between the two domains, and there needn't be one. Users are using terminal services /RDP client software to login remotely via terminal services sessions. My understanding is that as long as the machine acquires a license, and user has a domain account where that terminal server sits, then they can login and get on with no issues. I seriously am ready to blow away that user's laptop.

We already did:

- deleted MS Licensing reg key on client machine, reboot, try to login.. same thing
- applied SP4 on the Win2k install on his laptop
- tried the newest version of RDP client
- reset his domain password
- checked terminal services property under his domain user name
- checked that he has terminal services permission to logon
- checked keyboard caps lock status
- checked if he is typing in wrong password -> definitely NOT!

access magically goes through after a few tries every morning.

>  
> "Vera Noest [MVP]" <Vera.Noest@remove-this.hem.utfors.se> wrote in message  
> news:Xns9534A6237232Averanoesthemutforsse@207.46.248.16...  
>> Have you checked the keyboard?  
>> Most common cause for intermittent login failures, when you are  
>> convinced that the user types it in correctly.  
>>  
>> ---  
>> Vera Noest  
>> MCSE, CCEA, Microsoft MVP - Terminal Server  
>> <http://hem.fyrstorg.com/vera/IT>  
>> \*----- Please reply in newsgroup -----\*  
>>

microsoft.public.win2000.termsserv.clients: Re: Intermittent terminal service session connectivity problem?!

> > "dude" <dude@aol.com> wrote in  
> > news:u#UsmG\$EHA.3728@TK2MSFTNGP09.phx.gbl:  
> >  
> > > Ok, the exact message is:  
> > >  
> > > The system could not log you on. Make sure your User name and  
> > > domain are correct, then type your password again. Letters in  
> > > passwords must be typed using the correct case. Make sure that  
> > > Caps Lock is not accidentally on.  
> > >  
> > > The strange thing is, he types in the correct username and  
> > > password everytime. This happens only at first few attempts, it  
> > > then goes through after a few trys. On that terminal server's  
> > > security log. I receive Event 529 and failure reason is  
> > > "Unknown user name or bad password." I've already tried  
> > > deleting the license on the user's local machine.. same thing  
> > > still happens. User's laptop has Win2k SP4 on it. I found MS  
> > > article, Q290706, however he doesn't have automatic logon with  
> > > long password. So I'm sort of at loss right now  
> > >  
> > > help please!  
> > > thanks  
> > >